

## Department of Information Technology: RSJI Accomplishments for 2014

	GOAL	DESCRIPTION	GOAL ACHIEVED?
1	Provide grants to community organizations to increase technology literacy and access, and electronic civic engagement.	Target met, \$320,000 in grants distributed and an extra \$150,000 in Technology Matching Fund grant money procured by DoIT.	Yes
2	Support digital inclusion and community capacity by providing cable broadband service to organizations that provide technology access or training for underserved communities.	In 2014, 22 new sites had cable broadband connections installed.	Yes
3	Encourage youth of color to participate in civic affairs online and expand digital media skills that contribute towards that interaction.	Puget SoundOff provides youth of color platform to engage in civic affairs and learn technical skills that contribute to opportunities for future employment. The TMF Civic Engagement grants also help youth of color.	Yes
4.	Train hiring managers, supervisors and other staff involved with hiring processes on Workforce Equity and Human Resources RSJI Best Practices.	This work is currently in progress for 2015 as DoIT was without a permanent HR manager for most of 2014.	In progress
5.	Provide youth digital media internships through community tech grants, including RechTech and provide career exposure sessions	Through work with RecTech and Puget Sound off, DoIT helped facilitate Digital media internships and directly provided career exposure sessions to high school and community college students at three events.	Yes
6.	Develop and implement WMBE plans, strategies and training to help achieve goals (implement Executive Order 2010-05 and a Consultant Inclusion Plan).	As of the end of November, DoIT was exceeding our WMBE goals with purchasing at 12.23% and consultant at 20.68%.	Yes
7.	Seattle Channel will implement protocol for hiring that purposefully uses inclusive measures as their standard practice.	The Seattle Channel emphasized outreach in 2014, including recruiting, community events and discussions and used four local or ethnic newspapers to recruit staff and attendees at events.	Yes
8.	Provide education opportunities to the community, engaging young people and adults from different communities/schools.	DoIT hosted nine interns for most of 2014 including Seattle Channel, Webteam and Office of Information Security which included almost 80% diverse employees. DoIT is actively working to increase the pipeline for permanent positions.	Yes
9.	Seattle Channel will continue to create and promote videos of RSJI events and lectures at departments' request and edit the videos. The content will be made available via a video library and carefully consider department requests to cover internal RSJI events.	The Seattle Channel Increased the RSJI video library by 35% in 2014 and also hosted six Seattle and Community meetings during 2014 where the library and its contents were promoted.	Yes
10.	Support Municipal Court's interactive voice response (IVR) system in Spanish.	This work was completed as changes were made and the system is currently up-to-date.	
11.	Engage minority groups. Create opportunities for dialog and information sharing by maintaining a list of affinity groups in the City	List of affinity groups in the City maintained on the city's InWeb.	Yes

12.	Engage minority groups. Create opportunities for dialog and information sharing by recording events that are of interest to diverse communities and make them available on Seattle Channel website.	Ten events recorded and/or produced with five community screenings and discussions.	Yes
13.	Complete the Technology Indicators report and provide presentations and distribute education materials around Indicators and data and recommendations for technology in the community.	Completed the Technology Access & Adoption Report and provided the report in 7 languages. Hosted one public forum with more than 100 diverse attendees, and 8 additional presentations and technical consultations internally and externally.	Yes
14.	Recruit Citizens Telecommunications and Technology Advisory Board (CTTAB) members reflecting the diversity of Seattle's population.	Diverse recruiting was successful as 3 of 4 new members recruited in 2014 represent minority groups.	Yes
15.	Provide Technology Matching Fund grants to serve Immigrant and Refugee (I & R) communities and providers	All technology matching funds were awarded and 43% (or 10 out of 23) awards went to groups focused on Immigrant and Refugee communities and providers.	Yes
16.	Distribute translated Cable Customer Bill of Rights to Immigrant and Refugee (I & R) communities.	Cable Customer Bill of Rights information was available at five community event presentations this year, as well as at four different community centers.	Yes
17.	Conduct cable discount presentations to Immigrant and Refugee (I & R) communities.	DoIT reached more than 500 individuals at five community event presentations throughout the city.	Yes