POTENTIAL AMENDMENT TO SPU STRATEGIC PLAN RESOLUTION 31534

Human Resources and Call Center

Amend Section 1 of Resolution 31534 as follows (subsection numbers to be added later):

Section 1. The City Council adopts Seattle Public Utilities' proposed 2015-2020 Strategic Business Plan (the Plan), a copy of which is attached as Attachment A and incorporated by reference, with the following amendments:

The 8 positions devoted to SPU human resource functions in the Plan's action plans will instead be devoted to SPU's Call Center so that Call Center staff have sufficient time to discuss the Utility Discount Program with customers.