

**City of Seattle
Notice of Appointment**

Name: Susan J. Snyder		<input type="checkbox"/> Executive Appointment <input type="checkbox"/> Reappointment <input checked="" type="checkbox"/> Legislative Appointment <input type="checkbox"/> Agency Appointment <input type="checkbox"/> PDA Council <input type="checkbox"/> PDA Constituency
Residential Neighborhood: Seattle, WA	98136	Contact Phone No.: N/A
Appointed to: LGBT		Date of Appointment: 9/30/13
Authority (Ord., Res.): 118392		Term of Office: From: Confirmation To: 4/30/15
Background: Susan Snyder, MS, Director, Senior Services, Seattle, WA Ms. Snyder has worked in the field of aging for over 30 years. She worked for an Area Agency on Aging for 15 years and is currently Director of Project Enhance, Senior Services in Seattle, Washington. As Director, she administers dissemination of two evidence-based programs, Enhance Fitness and Enhance Wellness, which have been disseminated from several sites in Seattle, Washington to over 500 sites in 34 states. She also is responsible for disseminating five different evidence-based programs in the Puget Sound region. Enhance program awards have included the International Council on Active Aging Industry Innovators Award and US Health and Human Services Secretary's Innovation in Prevention Award, non-profit category. Ms. Snyder has also managed the development and dissemination of an online data entry system for three evidence-based programs that is currently being used by local, state, regional and national organizations. She sits on the University of Washington Health Promotion Research Center Community Advisory Board and chairs the national Evidence-Based Leadership Council, comprised of administrators of the US HHS Administration on Aging highest tiered evidence-based programs. She is a National Resource Center on LGBT Aging Trainer and was instrumental in coordinating and holding, with community partners, the first ever LGBT Elder Summits for the Puget Sound region. Ms. Snyder has 15 years experience in providing evidence-based program training and presentations at regional and national conferences and meetings. She has also coauthored articles published in professional journals including The Journal of Applied Gerontology, Preventing Chronic Disease, Clinical Interventions on Aging and others.		
Authorizing Signature: 		Name and Title of Officer Making Appointment: Councilmember Bruce Harrell

Susan J. Snyder

Results-oriented Program Management leader with 30+ years' experience developing, implementing, assessing and disseminating community-based aging programs working with local, regional, and national organizations. Strategic thinker focused on tactical results and quantifying the impact of programs through quality and process improvement practices and change management techniques. Ability to influence decisions and drive results through others. Excellent communication skills, relationship building and collaboration with diverse staff and agencies.

EDUCATION & CERTIFICATIONS

Master of Science in Organization Development
Central Washington University, Ellensburg, WA
Bachelor of Arts in Education
Central Washington University, Ellensburg, WA
Bachelor of Arts in Cultural Anthropology and Spanish
Evergreen State College, Olympia, WA
National Resource Center on LGBT Aging
Certified Trainer

PROFESSIONAL EXPERIENCE

SENIOR SERVICES, Seattle, Washington • July 1996 – present

Director

Director of team directly responsible for dissemination and data management of evidence-based programs nationally and of Senior Services executive team.

- Manage staffing of local (King County) and national Enhance program implementation and dissemination
- Provided thought leadership on growth of program resulting in partnerships with the Centers for Disease Control and Prevention Arthritis Program, US Administration on Aging, Y of USA and National Council on Aging
- Member of planning committee for Washington Alliance for Healthy Aging and LGBTQ Elder Summit resulting in successful regional meetings held by respective groups
- Developed a social venture within the organization by packaging and disseminating award-winning evidence-based programs nationally and internationally
- Established robust data management system for US Administration on Aging grantees in 47 states
- Launched comprehensive performance improvement plan designed to measure participant health outcomes as well as areas for program improvement
- Development of ongoing partnership with Group Health Cooperative providing physical activity programming to Medicare Advantage members
- Managed Senior Information and Assistance and Caregiving programs

Director, Tallmadge Hamilton House Senior Center

Headed Seattle based senior center directly responsible for daily operations, financial and volunteer and staff management of center.

- Developed, monitored and managed operating and board financial accounts
- Improved quality of programming offered at center
- Managed remodel of center kitchen
- Successfully maintained center ongoing budget through fundraising activities
- Coordinated collaborative activities with community service groups and agencies

Yakima County, Office of Aging and Long Term Care, Yakima, Washington • 1989 - 1995

Program Manager

Manager of five county Information and Assistance/Case Management Program and member of executive team of Office of Aging and Long Term Care

- Proven ability manage regional program of 55 employees and two million dollar budget
- Facilitated management and employee teams in process improvement and change management activities
- Completed contract negotiations, assessment and development of Request for Proposals for over 45 contracted aging and long term care programs
- Analyzed managerial contract performance and cost provisions for quality assurance
- Lead in monitoring program activities, services, administration and management practices for compliance with federal and state regulations

MEMBERSHIPS/AFFILIATIONS

Evidence-Based Leadership Council – 2009 - Present
SAGE National Resource Center on LGBT Aging Trainer – 2011 - Present
Washington Alliance for Healthy Aging – 2003 – Present
National Council on Aging – Member 2003 – Present
University of Washington Health Promotion Research Center Community Advisory Board – 1999 – Present
American Society on Aging – Member 1985 – Present
University District Kiwanis Club – 1996 – 1997
Senior Services of Washington – President 1993-1996

PUBLICATIONS

Coauthored articles published in professional journals including *The Journal of Applied Gerontology*, *Preventing Chronic Disease*, *Clinical Interventions on Aging* and others.

Seattle Lesbian, Gay, Bisexual, Transgender Commission

July 23, 2014

16 members, confirmed by City Council, who serve a term of 2-years*:

- 7 appointed by Mayor, confirmed by City Council
- 7 appointed by City Council
- 1 appointed by the Commission, confirmed by City Council
- 1 Get Engaged Member, appointed by Mayor who *serves a single term of 1-year

D	G	Name	Appointed	Term Ends	Term #	Position	Appointed By
6	M	Douglas Hamilton		4/30/16	1 st		City Council
2	M	Anthony Olweny	09/30/13	4/30/15	1 st		City Council
2	M	Gilbert Archuleta		4/30/16	1 st		City Council
6	M	Gunner Scott		4/30/15	1 st		City Council
6	F	Susan Snyder	09/30/13	4/30/15	1 st		City Council
		VACANT		4/30/14	1 st		City Council
6	M	Mitch Hunter	09/30/13	4/30/15	1 st		City Council
		VACANT	09/30/13	4/30/15	1 st		Commission
2	F	NaaSira Adeeba	04/30/10	4/30/16	4 th		Mayor
		VACANT		4/30/14	1 st		Mayor
1	F	Sabina Neem	3/22/12	4/30/16	1 st	Co-chair	Mayor
6	M	David W. Howenstine	09/22/12	4/30/16	1 st		Mayor
6	M	VACANT	09/30/13	4/30/15	1 st		Mayor
5	F	Luzviminda (Lulu) Carpenter	09/30/13	4/30/15	1 st		Mayor
6	M	Mac McGregor	09/30/13	4/30/15	2 nd		Mayor
		Joey Hunziker	09/30/13	9/01/14	1 st	Get Engaged	Mayor

Diversity Roster

		(1)	(2)	(3)	(4)	(5)	(6)			
	Men	Women	Vacant	Minority	Asian-American	African-American	Hispanic Latino	Native-American	*Other	Caucasian
Mayor	2	3	2	3	1	1	0	0	1	2
Council	5	1	1	2	0	2	0	0	0	4
Commission	0	0	1	0	0	0	0	0	0	0
Get Engaged	1	0		0	0	0	0	0	0	1
Total	8	4	4	5	1	3	0	0	1	7