Consumers React to Seattle's Plastic Bag Ban

Survey Finds Ban Popular and Successful

Emma Jornlin, Environment Washington January 15, 2013



Survey Design

• In October, we surveyed 891 consumers outside of nine different Seattle supermarkets

Districts with more racial diversity

District	Store Visited	Time Visited	
Greater Duwamish	Grocery Outlet	Saturday 12pm-3pm and	
		Sunday 10am-12pm	
Downtown	Kress IGA	Monday 9am-2pm	
Central	Uwagimaya	Friday 11am-3pm	
Southeast	ABC Supermarket	Friday 10am-1pm, 6pm-7pm	

Districts with less racial diversity

District	Store Visited	Time Visited
Ballard	Ballard Market	
Southwest	QFC West Seattle 42 nd Street	Saturday 11am-5pm
Magnolia/Queen Anne	Metropolitan Market	
East	QFC on 15 th	Wednesday 10am-2pm
Northeast	Safeway on 45th	

For surveyors:
Bag Type: Reusable/Paper/None
Ra/Eth: W/NW
Seattle recently passed a plastic bag ba

FOR CONSUMERS

Seattle recently passed a plastic bag ban, which prohibits all businesses or retail stores from distributing single-use plastic shopping bags to customers. Stores are still allowed to provide paper bags, but they are required to charge the customer 5 cents for every paper bag.

- 1. Were you aware of the plastic bag ban?
 1.Yes
 - 2.No
- 2. What is your opinion of the plastic bag ban?
 - 1.Agree
 - 2.Neutral3.Disagree
 - 4.Not sure
- 3. How often do you bring your own bag to the store?
 - 1.All the time
 - 2.Most of the time, but I still forget here and there
 - 3.I usually forget it, but I occasionally remember
 - 4.Never
- 4. Did the bag ban prompt you to bring your bag more often?
 - 1.Yes
 - 2.No
- 5. Do you have any additional comments about the bag ban?

What is your age?

- a)0-20
- b) 21-40
- c) 41-60
- d) 61+

Representative of Seattle residents

Sex				
Sample			Seattle	
	Count		Percent	Percent
Female		451	51%	50%
Male		440	49%	50%
Grand Total		891	100%	100%

Race			
	Sample		Seattle
	Count	Percent	Percent
People of color	332	37%	32%
White	559	63%	68%
Grand Total	891	100%	100%

Age			
	Sample		Seattle
	Count	Percent	Percent
0-20	45	5%	20%
21-40	345	39%	37%
41-60	310	35%	30%
61+	191	21%	13%
Grand Total	891	100%	100%

Plastic Bag Ban is Popular

- 94% of consumers aware of the ban.
- 64% of consumers agree with the ban.
- Ban more popular among:
 - Women than men
 - White people than people of color
 - People ages 21-40 than ages 41-60



	Seattle Consumers' Opinion of Bag Ban	
Opinion	Count	Percent
Agree	552	64%
Disagree	165	19%
Neutral/unsure	141	16%
Grand Total	858	100%

The Bag Ban Affects Change

• The majority (54%) of consumers report the ban has prompted them to bring their own bag more often.

• Who's most affected?

• 60% of people of color report bag ban has prompted reusable bag

usage

• 51% of white people



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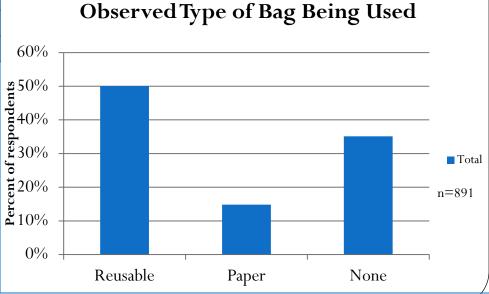
Bringing Own Bag Becoming the Norm

66% of consumers report that they bring their own bag at least most of the time.

	Frequency of bringing reusable	
	bag	
Row Labels	Count	Percent
All the time	296	34%
Most of the		
time	274	32%
Usually forget	169	20%
Never	119	14%
Grand Total	858	100%

We observed 50% of consumers using a reusable bag and 35% using no bag at all.

"When I see everyone else doing it, it's easier for me to remember."
-Customer at QFC on 15th



Business Survey

- We surveyed 18 employees at six of the supermarkets where we surveyed consumers
- We also surveyed 31 small businesses over the phone

Questions:

How many people bring their own bag to your store?

- a) 0-25%
- b) 26-50%
- c) 51-75%
- d) 76-100%

How has this number changed since the ban was implemented?

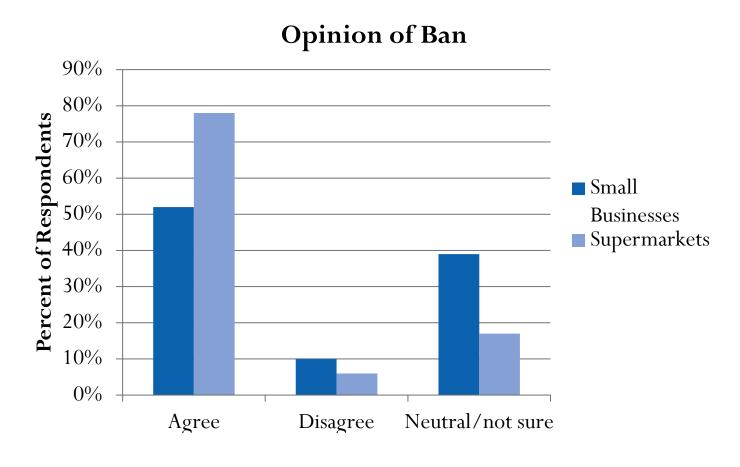
- a) Increased significantly
- b) Increased slightly
- c) Stayed the same
- d) Decreased slightly
- e) Decreased significantly



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Ban more popular at supermarkets

- Overall, 61% of employees agree with the ban
- 78% of supermarket employees, 52% of small businesses



- "People seem to understand why the ban was passed."
- -Kress IGA cashier
 - "Paper bags are harder to pack and less durable than plastic."
 - --Anonymous Video Store Owner

"The Seattle plastic bag ban ordinance is and has been a great success for Ballard Market. We have seen a stable 60% increase in the use of reusable bags."

-- Town and Country's Sustainability coordinator Tony D'Onofrio

Changes Seen By Businesses

The number of people bringing their own bag to the store:

• 72% of employees report the number has increased

Greater impact at supermarkets:

94% of supermarkets have seen an increase in reusable bag usage
 47% of small businesses

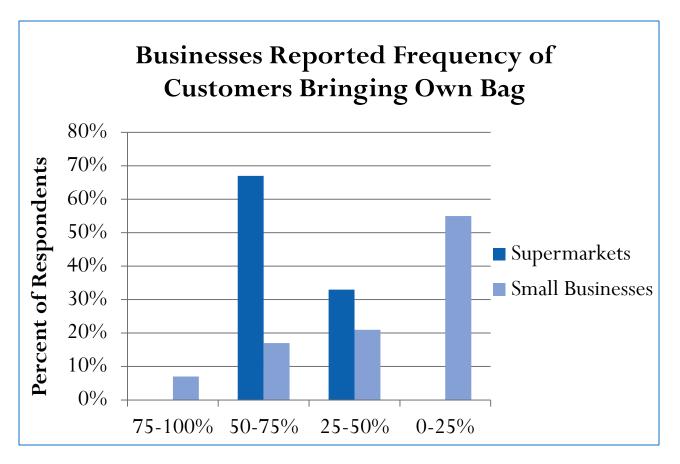
Greater impact where plastic was offered prior:

• 77% of stores where plastic was offered prior have seen an increase in reusable bag usage

40% of stores that didn't offer plastic prior

Most People Bringing Their Own Bag

• Most supermarkets report customers bring their own bag 50-75% of the time, and most small businesses report 0-25% of the time.



(66% of consumers report that they bring their own bag most or all of the time)

Conclusions

- The bag ban has been popular and successful
 - 64% of consumers and 61% of business employees agree with the ban
 - 54% of consumers report it has prompted them to bring their own bag more often

• 72% of stores report more reusable bag usage since the ban was

passed



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