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SEATTLE POLICE DEPARTMENT MEMORANDUM

TO: Councilmember Bruce Harrell, Chair
Public Safety, Civil Rights and Technology Committee
DATE: 1/16/2013

FROM: John Diaz
Chief of Police
PAGE: 1 of 2

SUBJECT: **Chief's Report to City Council for Third Quarter 2012**
[SPD Council Question 2012 - #7]

Please find attached the subject report. This matter will be scheduled for an upcoming meeting of the Public Safety, Civil Rights and Technology Committee.

For reference purposes this transmittal and Report are designated as 2012 Council Question #7 in SPD's internal recordkeeping system.

Attachments: Council Question #7
Chief's Report to City Council for Third Quarter 2012

Cc: Chief of Police John Diaz file
Deputy Chief Clark Kimerer
Deputy Chief Nick Metz
Command Staff
Carl Marquardt, Mayor's Office
Beth Hester, Mayor's Office
Jaline Quinto, Mayor's Office
Councilmember Mike O'Brien
Councilmember Nick Licata
Peter Harris, Council Central Staff
Jennifer Samuels, Councilmember Harrell's Office
Michael Ledbetter, CBO
Candice Livingston, CBO

2012 Council Question #7:
Please provide the Chief's Report to the City Council for the third quarter of 2012.

SPD Response to 2012 Council Question #7:
The Department is pleased to provide the subject Report that you will find attached.

Reducing Crime

Key Indicators

Q3 CRIME METRICS	TREND	YTD Q3 2011	YTD Q3 2012
Reported Violent Crimes	▲8%	2,682	2,888
Reported Property Crimes	▼2%	23,659	23,111
Total Major Crimes	▼1%	26,341	25,999

Major Initiatives

Responding to Crime Trends

The City experienced an increasing crime trend at the beginning of 2012 with Major Crimes posting up 6% through March when compared with the same time period in 2011. This trend was felt across the city with all five precincts showing Major Crimes increases. Through careful analysis of crime and calls for service data, Department commanders, officers and detectives worked together to address these trends. By midyear Major Crimes citywide were up 1% compared with midyear in 2011 and were showing down in one precinct, even in three and up in only one precinct. Through third quarter, Major Crimes citywide are down 1% compared with 2011, with four precincts showing decreases and only one showing an increase.

The Department has demonstrated flexibility in its responses to specific trends in problems. In response to Violent Crime trends, for example, the Department implemented Violence Prevention Emphasis Patrols (VPEP) in areas throughout the city where violent, and in particular gun, incidents were concentrated. Deployed primarily on weekend nights, the VPEP efforts emphasized peacekeeping over enforcement actions. As a consequence, the social contacts and street checks undertaken by VPEP officers have outnumbered enforcement actions such as traffic stops, arrests and citations by almost 10 to 1. In all but two of the eight sectors in which VPEP officers have been deployed, Major Crimes are showing a decrease through September, when compared with 2011; and in one of the two sectors where Major Crimes are not down, Violent Crimes are down markedly.

In the Third Avenue corridor in downtown, West Precinct adopted a more enforcement-oriented short term crime response with directed patrols saturating the area. The results of these efforts have been evident in calls for service events in the corridor. These are down 10% year-to-date compared with 2011 and they are down 14% when comparing third quarter statistics last year and this year. Most dramatic are the decreases in property crime calls, off 24% in Q3 and 9% year-to-date; drug and vice-related calls, off 19% in Q3 and 5% year-to-date; and miscellaneous calls (which include disturbance, nuisance, trespass/ loitering & suspicious persons calls), down 16% in Q3 as well as year-to-date.

The intermediate plan for the Third Avenue corridor involves continuation of directed patrols while increasing use of enforcement tools such as SODA and the SERVE program (Services and Equity for Recidivists Via Enforcement). Physical appearance of the area is also being addressed in conjunction with the business community and other city departments. Long term efforts in the corridor will continue the transition to a more holistic approach with increasing involvement of social service providers, faith-based organizations, street outreach and business organizations aimed at sustaining the gains resulting from enforcement efforts.

Reducing Crime - *Continued*

Major Initiatives

Major Case Investigations

A prolific North end burglar whose modus operandi included breaking into occupied homes late at night received an exceptional sentence of ten years in prison, compared with the standard sentencing range of five to seven years. This case illustrated the ongoing cooperation between SPD Burglary investigators and the King County Prosecutor's Office in addressing property crime. These efforts have led to a 7% reduction in burglary in Seattle compared with 2011, and have resulted in the lowest monthly averages for reported burglaries in five years.

The Gang and Narcotics Units, in conjunction with federal and regional agencies, completed an investigation into a major West Coast drug and gun trafficking organization. The investigation led to the arrest of 23 persons with extensive criminal histories including arrests for murder, robbery, assault and firearms violations. The raids conducted locally resulted in the seizure of 22 vehicles, 21 firearms, nearly $90,000 in currency and jewelry, about $25,000 in pills and an assortment of other illegal drugs.

Sentencing occurred in a major human trafficking case in September with the main figure pleading guilty and agreeing to a 15-year prison term. The deputy US Attorney involved in the case specifically cited the exceptional work of SPD detectives in the successful resolution of this case, particularly their work in locating and maintaining contact with the trafficking victims.

The alert eye of another SPD ICAC detective has led to the identification in Oklahoma of a serial child molester. The SPD detective noted emails between a local suspect and another person and traced them to Oklahoma. Based on this information, the Oklahoma Bureau of Investigation was able to identify and locate the suspect, who confessed to molesting 10-15 victims and has been sentenced in Oklahoma to two life sentences plus 90 years consecutive.

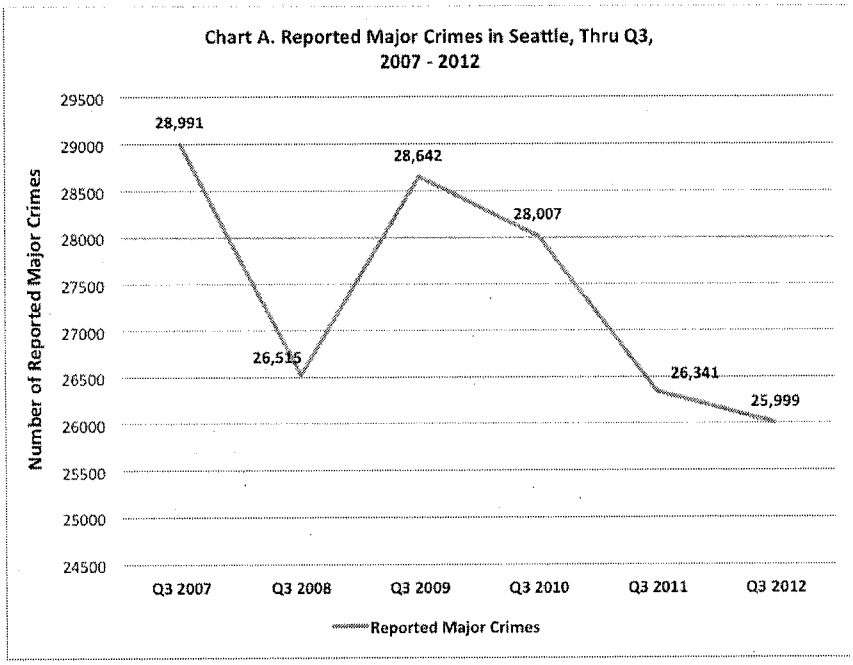
Seattle detectives working under the auspices of the Pacific Northwest Fugitive Apprehension Task Force were alerted by Portland Police that a suspect wanted for first degree murder might be in the Fremont area. Detectives established surveillance in areas where the suspect had used a bank card and spotted the fugitive pushing a baby stroller filled with clothing and with the Portland murder victim's dog in tow. A previously convicted sex offender, the suspect is believed to be a serial killer, responsible for at least three murders in Portland in his most recent crime spree.

Two elder abuse case investigations were concluded this quarter involving caregivers who were relatives of the victims. One case was referred by the Medical Examiner and has resulted in a manslaughter charge. The other case was referred by Seattle Fire when responding to an unconscious 89-year old woman. Investigation of this case has led to the arrest of a relative for abuse and neglect.

The painstaking work of Homicide detectives resulted in the identification of two murder suspects. The first case was the recent road rage killing in the North end, where eyewitness description of the suspect's vehicle, combined with the tireless follow up of leads by detectives, eventually led to his arrest. The second case brought closure in a 2008 homicide where a 15-year old had been gunned down near Garfield High School. In charging the suspect, a convicted felon, the King County Prosecutor cited the patient and determined work of SPD detectives involved in the case.

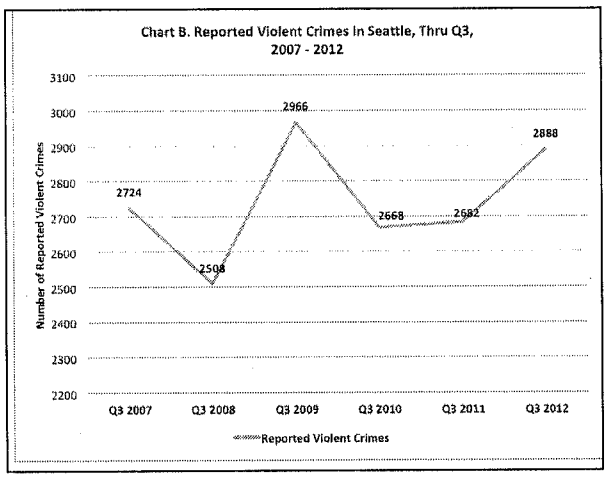
Reducing Crime - DATA TABLES

Major Crimes



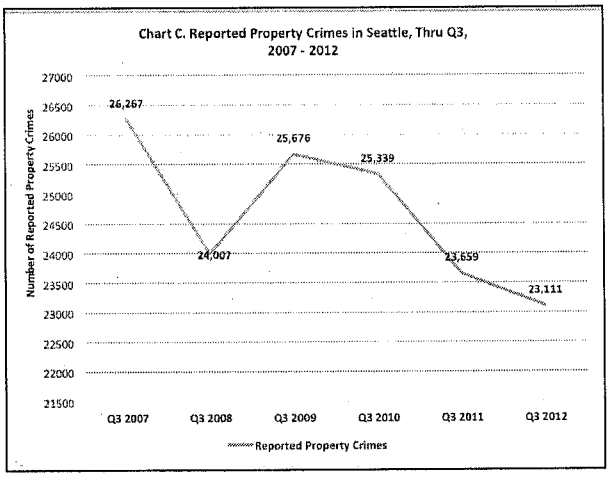
- Major Crimes consist of homicide, rape, robbery, aggravated assaults, burglary, larceny/theft and vehicle theft.
- Through the third quarter of 2012, Major Crimes are down 1% when compared with the same time period in 2011.
- The total number of reported Major Crimes through the third quarter in 2012 is at the lowest level in six years.

Violent Crimes



- Violent Crimes consist of homicide, rape, robbery and aggravated assault.
- Through the third quarter of 2012, reported Violent Crimes are up 8%, compared with the same time period in 2011.
- The total number of reported Violent Crimes through the third quarter in 2012 is at the second highest level in six years.

Property Crimes



- Property Crimes consist of burglary, larceny/theft and vehicle theft.
- Larceny/thefts comprise the largest group of Property Crimes. They include shoplifts, car prowls, bicycle thefts, etc.
- Through the third quarter of 2012 reported Property Crimes are down 2% when compared with the same time period in 2011.
- The total number of reported Property Crimes through the third quarter in 2012 is at the lowest level in six years.

Employee Performance, Misconduct & Discipline

Key Indicators

Q3 EMPLOYEE METRICS	TREND	Q3 2011	Q3 2012
Public Contacts	▲10%	108,788	119,653
Commendations Received	▲114%	70	150
Complaints Received	▲42%	36	51
Standards and Duties Allegations	▲	32	72
Use of Force Allegations	▲	23	42
Other Allegations	▼	38	31

Major Initiatives

Results of 9-1-1 Caller Surveys

The Department regularly conducts surveys of callers to 9-1-1 who have an officer dispatched to assist them. The latest survey was completed in September 2012. The results were very positive and included some of the highest ratings for officers and the Department since the surveys began in June 2006. Some of the survey results are summarized below. All ratings are on a five-point scale where "5" is high.

Officers responding to the calls received particularly high marks for being professional and courteous, 4.79 out of 5.0; for answering the callers' questions, 4.51; for providing callers with the information they needed, 4.45; and for clearly explaining procedures and requirements, 4.25. The Department overall received the highest ratings ever on the following items: SPD officers are professional and courteous, 4.63 out of 5.0; SPD is a good resource for dealing with crime or other neighborhood problems, 4.30; SPD is available when needed, 4.29; SPD understands the issues affecting my neighborhood, 4.20; SPD focuses on the public safety issues that concern me and is a good resource for information on preventing crime, both items rated 4.14 out of 5.0.

More than two-thirds of those surveyed indicated feeling safe or extremely safe in Seattle, with fewer than 10% reporting feeling "unsafe." Feelings of safety were generally higher during the day than at night. For example, over 90% of respondents reported feeling safe or extremely safe walking alone in their neighborhoods during the day, but that proportion was reduced to just over 50% when asked about walking alone at night.

When asked about the incident that caused them to call 9-1-1, 24% of the callers who were surveyed said the incident had made them feel "less safe" than before. After receiving service from the Department and having contact with the officers, however, only 8% reported feeling "less safe." Clearly the Department is having an impact not only on neighborhood crime, but also on feelings of safety and reassurance among community members who experience criminal incidents.

OPA Complaint Classification and Handling

There was an increase in the number of complaints received by the Office of Professional Accountability in third quarter. More intensive media coverage of the Department, and of the OPA complaint handling system in particular, likely contributed to this increase by making more people aware of the process for filing complaints. Year-to-date, however, there is no increase in complaints, but rather an even trend compared with

Employee Performance, Misconduct & Discipline - *Continued*

2011. In addition, the proportion of complaints being sustained and resulting in discipline is roughly even year-to-date when compared with 2011, up 1%.

The OPA has made some significant changes in how complaints are being classified and handled. One change is to increase the number of complaints designated for supervisory action. Complaints with this designation receive faster turnaround for complainants and also have the advantage of directly engaging the involved-employee's first line supervisor to see that corrective action is taken. Through September 2012, 29% more complaints are being handled in this manner when compared with the same time period in 2011.

While the number of complaints designated for full investigation has been even year-to-date, the number of allegations being examined within those complaints has increased. This reflects the thoroughness of the classification system being used in the OPA Investigations Section.

Leadership and Training

Key Indicators

Q3 TRAINING METRICS	Q3 2011	Q3 2012
Street Skills Related Courses	--	--
Prism (Firearms Simulator)	840	857
ICC/Tactics I & II	524	550
Sergeants School	105	86

Major Initiatives

Training Section Initiatives

The SPD Training Section has been working diligently to revamp existing curricula and develop new training programs and tools in response to elements contained in the 20/20 Plan and the DOJ Settlement Agreement. Among these efforts in the third quarter was the design and delivery of an Impact Weapons skill training and certification course, mandatory for all patrol officers and sergeants. This course was a new training program, delivered in a new way. Training leads scheduled multiple training sessions at each Precinct and made the sessions available to officers and sergeants across all watches. The course was launched and completed in the third quarter with over 500 officers trained. Limited make-up sessions will be available in fourth quarter for officers who could not participate because of excused absences or staffing requirements.

Because of the many training initiatives that are anticipated in the next few years, the Training Section has been working with SPD Information Technology to convert classroom instructional curricula to online training programs where appropriate and feasible. SPD's eLearning solution is designed to provide a single place that allows a student to view, register and attend classes. It allows both attendance and course progress to be tracked. Courses may be fully on-line, with all course content and participation electronic; in-person, with the student registering on-line but physically present for instruction; or a combination of the two, with some part of the course on-line and some in person.

eLearning incorporates both content presentation and a testing mechanism to confirm knowledge transfer. Course content can include multiple forms of multimedia, electronic documentation, and interactive comprehension testing. eLearning also has substantial tracking capabilities, providing documentation of enrollment, partial or full attendance or no shows. It maintains records of employee certifications specific for duty assignments and manages impending expirations of special certifications. In addition, employees and supervisors can view training history, current status and any outstanding training requirements. The 24X7 training opportunities that eLearning provides and that do not require a person to be physically present in a classroom will greatly assist SPD in meeting upcoming training requirements.

Race and Social Justice Initiative Activities

The Department's RSJI Change Team, in conjunction with the Inclusive Outreach and Public Engagement (IOPE) program, have been working on a proposal to expand the civil service process for police officer to include non-US citizens. A preliminary opinion by the Law Department has suggested that citizenship may not be required, but the matter is under further legal review. This same group has developed a proposal to permit a uniform allowance for police officers or officer candidates who are required to reflect their religious faith in their manner of dress or appearance. This would include religiously-mandated beards, hats and scarves that can be reasonably accommodated and could potentially permit greater inclusion among Seattle's diverse communities.

SPD has continued its efforts to ensure that its purchasing practices allow participation across the business community. Through the third quarter of 2012, 15% of the Department's total purchasing has been through WMBE vendors, with WMBE consultants providing about half of the expert services to the Department.

Building Public Confidence

Key Indicators

2012 Q3 OUTREACH ACTIVITIES	2012 Q3 RESULTS
Police Academy	One 11 Week Academy with 33 graduates
Living Room Conversations	18 Living Room Conversations held across 4 precincts with 275 community members participating
Night Out 2012	1,366 groups registered for NNO Events, highest ever.

Major Initiatives

Living Room Conversations

The Community Outreach Section of the Department organized 18 Living Room Conversations in North, South, East and Southwest Precincts during third quarter. To date over 70 Living Room Conversations have been held throughout the City, with approximately 1000 neighborhood residents attending and participating. As a means of stimulating continued interest in Living Room Conversations, Community Outreach Section has developed a four-minute video that describes these events. The video is available on the SPD website.

During third quarter, Community Outreach commissioned an evaluation of the Living Room Conversations. Persons who had hosted the events either in their own homes or in a public setting were invited to participate in focus groups to discuss the events, how they might be improved and what other community outreach ideas the Department should consider. Those attending the focus groups also completed brief, written surveys before participating in the focus group discussions.

Both the survey results and the focus groups confirmed the value of the Living Room Conversations from the perspective of those hosting them. In particular, those surveyed indicated that the Living Room Conversations were a good way to get to know the officers who serve their neighborhoods, (rating of 4.6 on a five-point scale, where "5" is positive); a good way to know that SPD officers are available to help (rating of 4.7) and to learn about SPD services (4.3 rating). Respondents also noted that they learned more about SPD (rating of 3.9), got to know their neighbors better (rating of 3.9) and learned more about police procedures (rating of 3.7) through the Living Room Conversations. When asked if they would be willing to host another Living Room Conversation, virtually all hosts answered affirmatively and all said the Department should continue to organize Living Room Conversations.

During the focus group discussions, a major recurring theme articulated by participants was the need for some kind of follow-up to the Living Room Conversations. Follow-up is needed, participants noted, to strengthen both the neighbor-to-neighbor and neighbor-to-officer connections that began at the event. In response to this suggestion, Community Outreach is considering development of a toolkit to support residents who want to "continue the conversation" in their neighborhoods. Other themes emerging from the focus groups had to do with providing hosts with more information and structure about what to expect at the events, ensuring the availability of interpreters to encourage greater participation among non-English speakers, making available neighborhood crime statistics at the events and encouraging officers to share more of their personal stories with residents.

Building Public Confidence - *Continued*

Major Initiatives

Events with and for Youth

Two Youth Police Academies were held this summer. One was held at Rainer Vista Boys and Girls Club and one at South Park Boys and Girls Club. A total of 43 youth attended the Academies. SPD also made a presentation for the Muslim Youth Leadership Program, describing careers in policing and many of the opportunities for public involvement with the Department. Twenty-six youth attended the presentation.

The SPD Teen Summer Employment Program is a job readiness/preparation program designed to provide youth with job skills and career development training in the criminal justice system. Five young people took part over the summer by contributing 70 hours of time in each of the precincts and receiving a stipend in return.

Role Reversal Donut Dialogues were held at Blanchet and Franklin High Schools and in South Park with more than 75 youth participating. Also in third quarter, fifteen anti-violence Chess Club workshops were provided to more than 600 youth. SPD coordinated the Greenwood Summer Streets event and the Rainier Heritage Summer Street Parade this summer for the first time, conducting "officer chats" and engaging youth in these informal settings. SPD also participated in the "Back to School Bash" co-sponsored by the Seattle Neighborhood Group and Seattle Parks Department, with more than 300 people attending. Officers promoted the Living Room Conversations, the Community Police Academy and the SPD Demographic Advisory Councils at the event.

The Department participated in a back-to-school shopping marathon in August through Target's "Shop-with-a-Cop" community giving program. The twenty-five youth participating with Chief Diaz and North Precinct officers were sponsored by the Salvation Army and had fun using their gift cards to get ready for school.

Building Community Relationships

In August Community Outreach partnered with the local NAACP in the first annual education and resource event held at Judkins Park to benefit the local Central District neighborhood. This is the first time in a long time where SPD and the NAACP have worked closely together to serve the community.

Community Outreach has been working diligently with every multicultural police recruit as he or she goes through the recruitment, hiring and training processes. In the works is a more formalized program that will pair each officer candidate with a mentor to work with them one-on-one as they prepare for a career in policing. These efforts follow up the active recruiting that Community Outreach has been doing at many community events around the city, including the Dragon Festival, hosted by the Southeast Asian and Korean Advisory Councils, the Idriss Mosque Barbeque, the Bastille Bash Festival, the "Work It Out" Job Fair at Horace Mann Elementary School and the Othello Park Music and Arts Festival.

Community Outreach also participated in the Sikh Community Vigil in Renton and at South Lake Union Park in Seattle to support the Sikh community in the region following the shooting at the Sikh Temple in Wisconsin.