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SEATTLE POLICE DEPARTMENT MEMORANDUM

TO: Councilmember Tim Burgess, Chair
Public Safety and Education Committee

DATE: 10 June 2011

FROM: John Diaz
Chief of Police

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SUBJECT: **Council Question #4 – SPD Performance Report for 2010**
Council Resolution #30996

Please find attached the Department's annual performance report for 2010, as called for in Council Resolution #30996.

Should you have any questions or need additional information on this report, please do not hesitate to contact me. We look forward to briefing your Committee on this report, as scheduled, on Wednesday, June 15th.

Attachments: Council Question #4
2010 SPD Performance Report

Cc: Chief John Diaz file
D/C Clark Kimerer, Deputy Chief for Administration
D/C Nick Metz, Deputy Chief for Operations
Carl Marquardt, Mayor's Office
Beth Hester, Mayor's Office
Tim Killian, Mayor's Office
Councilmember Sally Bagshaw
Councilmember Sally Clark
Peter Harris, Council Central Staff
Betsy Graef, Councilmember Burgess' Office
Michael Katz, CBO

COUNCIL CLERK

Council Question #4:

Please provide the SPD Performance Report for 2010, as called for in Council Resolution #30996.

SPD Response to Council Question #4:

The Department is pleased to provide the subject Report that you will find attached.

Seattle Police Department 2010 Performance Report

Major Performance Dimension	Specific Measure within Dimension	2010 Result	2009 Result	2008 Result	2007 Result	2006 Result	Comments
1. Reducing Crime							
	Part I Violent Crimes reported to police	3517	3861	3447	3667	4146	Reported violent crimes decreased 9% in 2010 from the 2009 level.
	Homicides per 100,000 population	3.1	3.7	5.1	4.1	6.2	Homicides were down in 2010 by 14% when compared with 2009, posting the lowest level since 1956.
	Rapes per 100,000 population	15.7	17.0	21.2	15.5	21.9	Rapes decreased 6% in 2010 from the level in 2009, registering 27% lower than the ten-year average.
	Robberies per 100,000 population	233.5	298.7	271.8	259.9	288.4	Robberies decreased 20% in 2010 from the level in 2009.
	Robberies with guns per 100,000 population	40.2	58.0	47.4	46.1	47.9	Robberies with firearms were down 30% in 2010 from the level in 2009.
	Aggravated assaults per 100,000 population	322.4	324.2	283.3	346.8	401.7	Aggravated assaults in 2010 were about even with 2009, increasing by 1%.
	Aggravated assaults with guns per 100,000	35.1	36.7	41.3	46.9	58.3	Assaults with firearms were down 2% in 2010 from the level in 2009.
	Part I Property Crimes reported to police	33,186	35,090	32,820	33,960	39,553	Reported property crimes in 2010 decreased 5% from the level in 2009.
	Residential burglaries per 100,000 population	652.8	715.0	704.0	742.5	937.2	Residential burglaries decreased 7% from the level in 2009, posting 8% lower than the ten-year average.
	Commercial burglaries per 100,000 population	401.0	403.2	392.6	279.2	361.1	Commercial break-ins were about even with 2009, up 1%.
	Auto thefts per 100,000 population	564.2	547.7	619.7	985.0	1407.9	Vehicle thefts in 2010 increased 5% from 2009, but were still 50% lower than the ten-year average from 2001-2010.
	Larceny/thefts per 100,000 population	3804.6	4182.5	3818.2	3795.6	4136.9	Larcenies in 2010 were down 7% from the level in 2009.
	Patrol officer time in proactive efforts				N/A		Mechanics and protocols for measure still being refined.

Major Performance Dimension	Specific Measure within Dimension	2010 Result	2009 Result	2008 Result	2007 Result	2006 Result	Comments
2. Reducing Fear of Crime and Increasing the Sense of Security							
	% residents feeling safe/very safe walking alone in neighborhood at night	N/A no survey in 2010.	79%	N/A no survey in 2008	77%	62% (2005)	Findings from biennial community telephone survey.
	% residents avoiding certain parts of city because of fear of crime	N/A no survey in 2010	59%	N/A no survey in 2008	56%	N/A	Findings from biennial community telephone survey. New question in the 2007 survey, so no prior data available.
	% residents saying crime increased in last two years	N/A no survey in 2010	26%	N/A no survey in 2008	21%	15% (2005)	Findings from biennial community telephone survey.
3. Increasing Traffic Safety							
	# of pedestrian traffic fatalities	11	12	10	6	12	Pedestrian fatalities were about even with 2009.
	# of fatalities from vehicle accidents	16	16	12	11	36	Data on fatalities from vehicle accidents reflect incidents involving bicycles and motorcycles as well as vehicle-to-vehicle accidents.
	# of serious pedestrian injuries	16	18	25	18	37	Serious pedestrian injuries declined again from their peak level in 2008.
	# of serious injuries from vehicle accidents	47	46	55	47	69	Data on injuries reflect incidents involving bicycles and motorcycles as well as vehicle to vehicle.
4. Increasing Safety in Public Places							
	Part I Violent Crimes in major parks	149	185	150	205	230	Violent crimes in city parks in 2010 returned to the level in 2008, down 19% from 2009.
	Reported robberies in major parks	77	40	83	90	106	Robberies were up markedly (almost double from 2009), but below previous years.
	Reported aggravated assaults in major parks	68	81	60	107	111	Serious assaults in parks were down 16% from the level in 2009.
	Reported drug offenses in major parks	194	255	233	277	245	Drug offenses in parks in 2010 were down 24% from the level in 2009.
	Felony drug sales reported in major parks	69	74	N/A	N/A	N/A	Drug sales in parks were down 7% in 2010 from the level reported in 2009.

Major Performance Dimension	Specific Measure within Dimension	2010 Result	2009 Result	2008 Result	2007 Result	2006 Result	Comments
5. Providing Good Customer Service By Responding to Calls and Attending to Community Needs							
	Response time to priority 0 and 1 calls to 9-1-1.	6.1 minutes	6.5 minutes	7.2 minutes	7.0 minutes	7.2 minutes	Average response time to the highest priority events was the lowest in five years.
	% responses to 0 and 1 calls within 7 minutes	68.4%	65.6%	N/A	N/A		Note correction to metric previously reported for 2009.
	% residents that agree or agree strongly that police do a good job preventing crime.	N/A no survey in 2010	77%	N/A no survey in 2008	74%	72% (2005)	Findings from biennial community telephone survey.
	% those reporting crimes who were satisfied or very satisfied with police handling of situation	N/A no survey in 2010	66%	N/A no survey in 2008	66%	70% (2005)	Findings from biennial community telephone survey.
	% those reporting non crime emergencies who were satisfied or very satisfied	N/A no survey in 2010	85%	N/A no survey in 2008	83%	73% (2005)	Findings from biennial community telephone survey.
	% residents satisfied or very satisfied, when stopped while driving	N/A no survey in 2010	77%	N/A no survey in 2008	74%	60% (2005)	Findings from biennial community telephone survey.
6. Holding Offenders Accountable							
	Clearance rate for robbery	24.7%	22.5%	11.9%	27.3%	27.9%	The SPD clearance rate is above that of comparably sized cities,[1] which in 2009 was 22.5%
	Clearance rate for aggravated assault	51.4%	38.5%	12.3%	45.2%	47.2%	The clearance rate in comparably sized cities for 2009 was 52.1%.

[1] SPD uses the subset of Population Group I in the FBI Uniform Crime Reports (UCR) that includes jurisdictions in the population band 500,000 to 999,999, of which there are 21 with comparable data. It should also be noted that the benchmark data are lagged a year since the comparable year data are not available until the UCR is completed in summer or fall of the following year.

Major Performance Dimension	Specific Measure within Dimension	2010 Result	2009 Result	2008 Result	2007 Result	2006 Result	Comments
	Clearance rate for residential burglary	8.4%	7.3%	3.6%	10%	9%	National data do not disaggregate residential burglary clearance rates. The SPD total burglary clearance rate was lower than that in comparable cities, which was 9.2% in 2009.
	Clearance rate for vehicle theft	6.6%	5.2%	2.9%	9.3%	8.7%	The clearance rate of comparably sized cities in 2009 was 8.7%.
7. Using Authority and Force Fairly and Only as Reasonably Necessary							
	Sustained complaints of unnecessary force	0	0	0	2	1	In 2010, there were 88 complaints of unnecessary force containing 146 allegations, compared with 68 complaints containing 105 allegations in 2009.
	Sustained complaints of standards/duties violations	11	11	6	8	N/A	In 2010, there were 131 complaints classified as violations of standards and duties, containing 235 allegations, compared with 84 complaints containing 117 allegations in 2009.
	Sustained complaints of biased policing	0	0	0	0	0	OPA continues to receive relatively few complaints of biased policing. In 2010, there were three complaints of biased policing containing six allegations, compared with four complaints of biased policing with a total of six allegations in 2009.
	% OPA investigations completed within 120 days	83%	94%	93.5%	97.4%	N/A	This statistic computes investigative time only and does not include administrative processing time or time spent by the OPA Director, OPA Auditor or Chain of Command in reviewing a completed investigation. Average investigation time in 2010 was 81 days as compared with 68 days in 2009. Overall 83% of cases met the 120-day timeline in 2010 as compared to 94% of cases in 2009. Twenty-six (26) cases exceeded the 120-day timeline for investigation. The 20% increase in OPA complaints filed and in the number referred for full investigation undoubtedly contributed to the increase in investigative time.
	Number of officer-involved shootings	6	9	2	4	5	Three officer involved shootings in 2010 resulted in fatalities.

Major Performance Dimension	Specific Measure within Dimension	2010 Result	2009 Result	2008 Result	2007 Result	2006 Result	Comments
8. Strengthening Emergency Prevention and Response							
	Number of preparedness exercises conducted	13	12	10	7	7	These exercises included: • Sound Shake 2010 Functional • Winter Storm Response Tabletop • Interagency Biological Restoration Demo Tabletop • City Clerk Workshop • Bank of America Tabletop • Patient Tracking Workshop • Radiation Injury Treatment Network Tabletop • Strategic Workgroup Consolidated Action Plan Workshop • Response and Recovery Workshop • Winter Weather Workshop • Landslide Response Workshop • Peacewinds Workshop • Radiological Response TTX OEM also conducted 217 preparedness classes for community members with over 10,300 participants.
	Number of officers trained for critical incident response	1,236	1,241	1,041	863	N/A	The total represents the full range of response training, including CBRNE, rapid response, ICS, and response to specific scenarios.
9. Using Public Resources Efficiently and Effectively							
	Per capita cost of police department	$389	$383	$391	$364	$343	Statistic is based on actual expenditures of funds from all sources (including grants). Please note that the 2008 - 2010 figures have been inflation-adjusted to 2007 dollars.
	% time staffing goals are met in precincts				N/A		Measure is deferred until Department implements new shift structure.