

## PeoplePoint Bridge to Benefits

This program provides easy access to other important benefits.

- **Child Care:** Helps families find and pay for quality child care for children under 13 years of age.
- **Health Care:** Helps families and individuals obtain free or low-cost health care for children and adults.
- **Food Assistance:** Helps families provide nutritious and well-balanced meals.
- **Earned Income Tax Credit:** Free tax preparation and electronic filing (206) 315-8722.

For more information, call (206) 684-0355, or e-mail [PeoplePoint@seattle.gov](mailto:PeoplePoint@seattle.gov).

## Mayor's Office for Senior Citizens

The Mayor's Office for Senior Citizens helps to enrich the lives of older adults by administering utility assistance, employment and volunteer programs, and can link older adults and their families to a diverse array of community resources that support healthy aging, independent living, and social and civic engagement.

For more information, call (206) 684-0500, e-mail [seniors@seattle.gov](mailto:seniors@seattle.gov).

## Mayor's Office for Senior Citizens

810 - 3rd Avenue, Suite 350  
(The Central Building)  
Seattle, WA 98104

Monday–Friday  
8:00 a.m.–5:00 p.m.

TEL (206) 684-0500  
FAX (206) 684-0494  
TTY/TDD (206) 233-2778  
[seniors@seattle.gov](mailto:seniors@seattle.gov)

[www.seattle.gov/seniors](http://www.seattle.gov/seniors)

The Mayor's Office for Senior Citizens, administered by the Seattle Human Services Department, complies with all applicable federal, state, and local laws prohibiting discrimination.

Accommodations for persons with disabilities will be provided upon request.



**City of Seattle**  
Mike McGinn, Mayor

**Human Services Department**  
**Aging & Disability Services**  
**Mayor's Office for Senior Citizens**



**City of Seattle**  
**Human Services Department**  
Mike McGinn, Mayor

# Utility Assistance Programs

*Providing utility assistance to eligible households served by Seattle City Light and Seattle Public Utilities*



## Payment Assistance

As utility prices soar, it's not always easy for people to make ends meet. A variety of programs can help you get current and stay current on utility payments. Different income guidelines apply. **You may be eligible for more than one program.**

## Low Income Home Energy Assistance Program (LIHEAP)

If you can't afford to pay your home energy bill and face living without heat, you may be at risk of serious illness or injury. LIHEAP is a federally funded program to help eligible low-income homeowners and renters meet their home heating and/or cooling needs. You do not need a shut off notice to get assistance.

**For assistance, call 1-800-348-7144.**

## ELIA Program

Seattle City Light offers Emergency Low Income Assistance (ELIA) to eligible customers facing disconnection. ELIA is available after the federally funded LIHEAP program has been used or is no longer available. **For more information, call (206) 684-3688.**

## Utility Rate Discounts

This program provides reduced utility rates for income eligible families, seniors (age 65+), and persons with disabilities. Qualified applicants receive a 50% discount on their Seattle City Light bill. Those who are Seattle residents can also receive a reduced rate on their Seattle Public Utilities combined utilities (water, sewer and garbage) bill.

Applicants must meet three primary requirements:

- Household must meet income guidelines.
- Applicant may not be a resident of federally subsidized housing (Section 8, Seattle Housing Authority, King County Housing Authority, HUD, Shelter+Care, etc.), except SHA Bond apartments.
- The residential Seattle City Light bill must be in the applicant's name.

**For more information, call (206) 684-0268 or e-mail [UDP@seattle.gov](mailto:UDP@seattle.gov).**

**Interpreters available at no cost.  
Immigration status is not important.**

## Project Share

Project Share provides payment assistance and consultation for eligible residential Seattle City Light customers facing disconnection. Project Share assistance varies according to circumstances. Households must meet income guidelines, and the residential Seattle City Light bill must be in the applicant's name. Customers must make payment arrangements with and be referred by Seattle City Light.

**For more information, call (206) 684-3000.**

## SPU Emergency Assistance Program

Seattle Public Utilities customers in single-family households who are past due on their account and at risk of having their water, sewer and solid waste service shut off may be eligible for emergency payment assistance. Households must meet income guidelines. The residential Seattle Public Utilities bill must be in the applicant's name.

**For more information, call (206) 684-5800.**

## Home Weatherization

Seattle's Office of Housing provides free home weatherization for income-eligible homeowners and renters (single family and apartment housing). Other services include low-interest home repair loans for repairs to owner-occupied, single family homes with low to moderate incomes. **For more information, call (206) 684-0244.**