

Energy & Utility Assistance Programs

Helping Seattle utility customers get current and stay current on their utility payments



Seattle Human Services Department
in collaboration with Seattle City Light & Seattle Public Utilities

Utility Discount Program

Low income rate assistance

- Started in the late 1970's
- Administered by Seattle Human Services Department / Mayor's Office for Senior Citizens
- Provides an ongoing discount on City Light and SPU services to eligible households
- Not available to residents of subsidized housing
- Participating households reapply every 18 months

Utility Discount Program

Eligibility

- City Light account in the applicant's name
- Not living in subsidized housing
- At or below 70% of State Median Income (total household income)

Household Size	70% State Median	
	Per Mo	Per Yr
1	\$2,380	\$28,560
2	\$3,112	\$37,344
3	\$3,845	\$46,140
4	\$4,577	\$54,924
5	\$5,309	\$63,708
6	\$6,041	\$72,492
7	\$6,179	\$74,148
8	\$6,316	\$75,792
per additional	\$137	\$1,644

Utility Discount Program

How to apply

- Request an application:

206-684-0268

UDP@seattle.gov

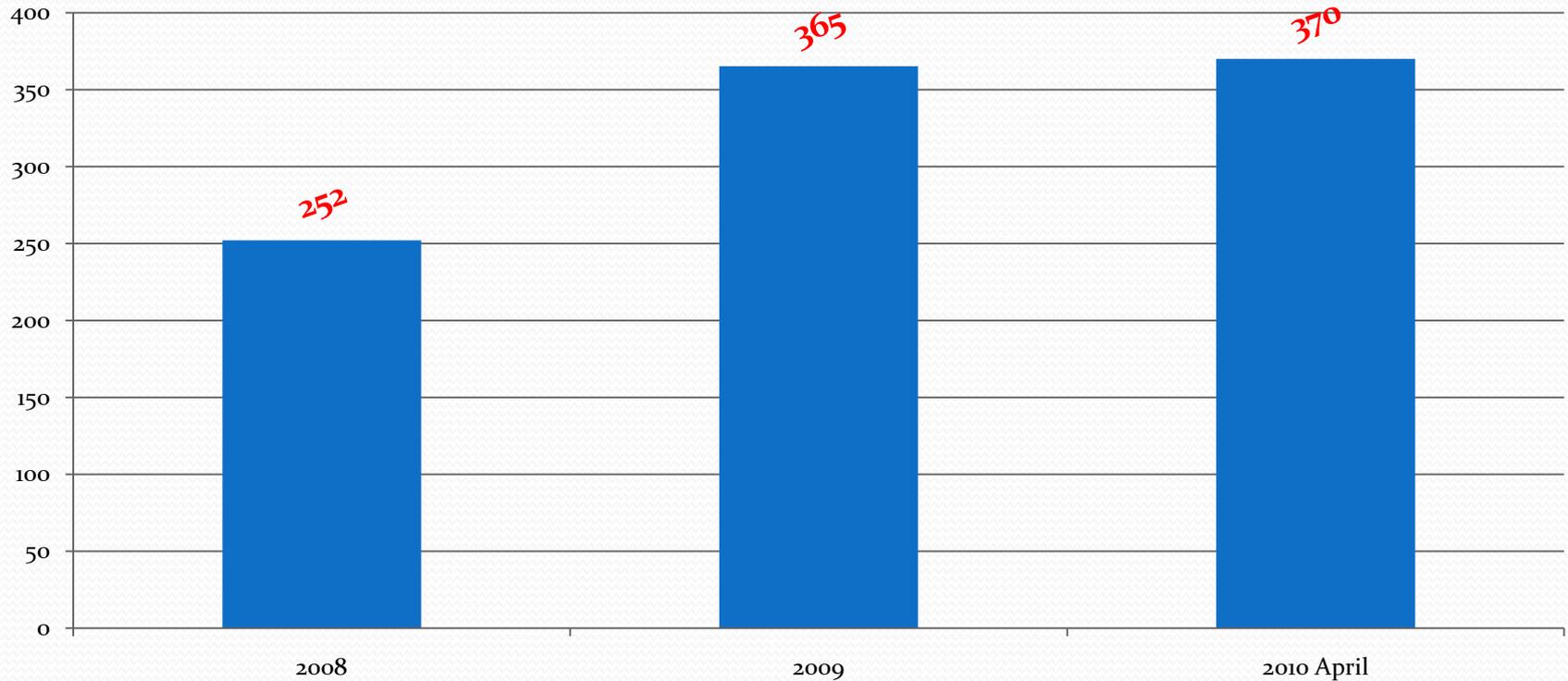
- Download an application from the Web (English or Spanish):

www.seattle.gov/seniors

Utility Discount Program

Participation & trends

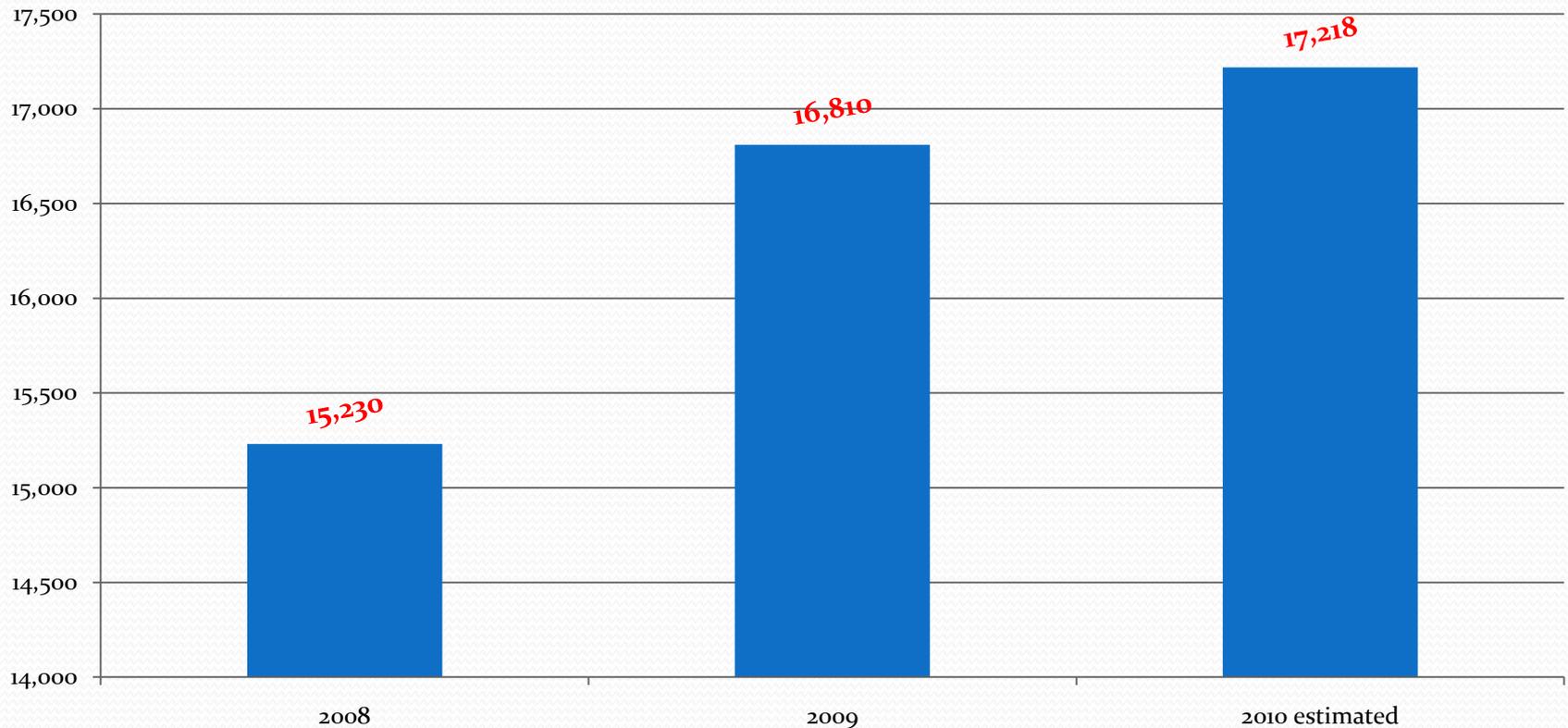
Applications Approved
(avg. # per month)



Utility Discount Program

Participation & trends

Households Served



Free Toilet Replacement

Water Conservation Program

- High-efficiency toilets save water & save money
- 24,000 gallons of water & \$140 each year
- Same income eligibility as for Utility Discount Program
- Call Minor Home Repair:

206-448-5751

Project Share

Background

- Started in 1983 to help low-income City Light customers at risk of electrical shut-off
- Provides emergency payment assistance to eligible City Light customers once in a 12-month period
- Supported through customer donations

Project Share

Eligibility

- City Light account in the applicant's name
- No Project Share pledge received in the previous 12 months
- At or below 70% of State Median Income
- Prior assistance received (when available) from federal Energy Assistance Program (LIHEAP) and City Light Emergency Low Income Assistance Program (ELIA)

Household Size	70% State Median	
	Per Mo	Per Yr
1	\$2,380	\$28,560
2	\$3,112	\$37,344
3	\$3,845	\$46,140
4	\$4,577	\$54,924
5	\$5,309	\$63,708
6	\$6,041	\$72,492
7	\$6,179	\$74,148
8	\$6,316	\$75,792
per additional	\$137	\$1,644

Project Share

How to Apply

- Call City Light Customer Service Center:

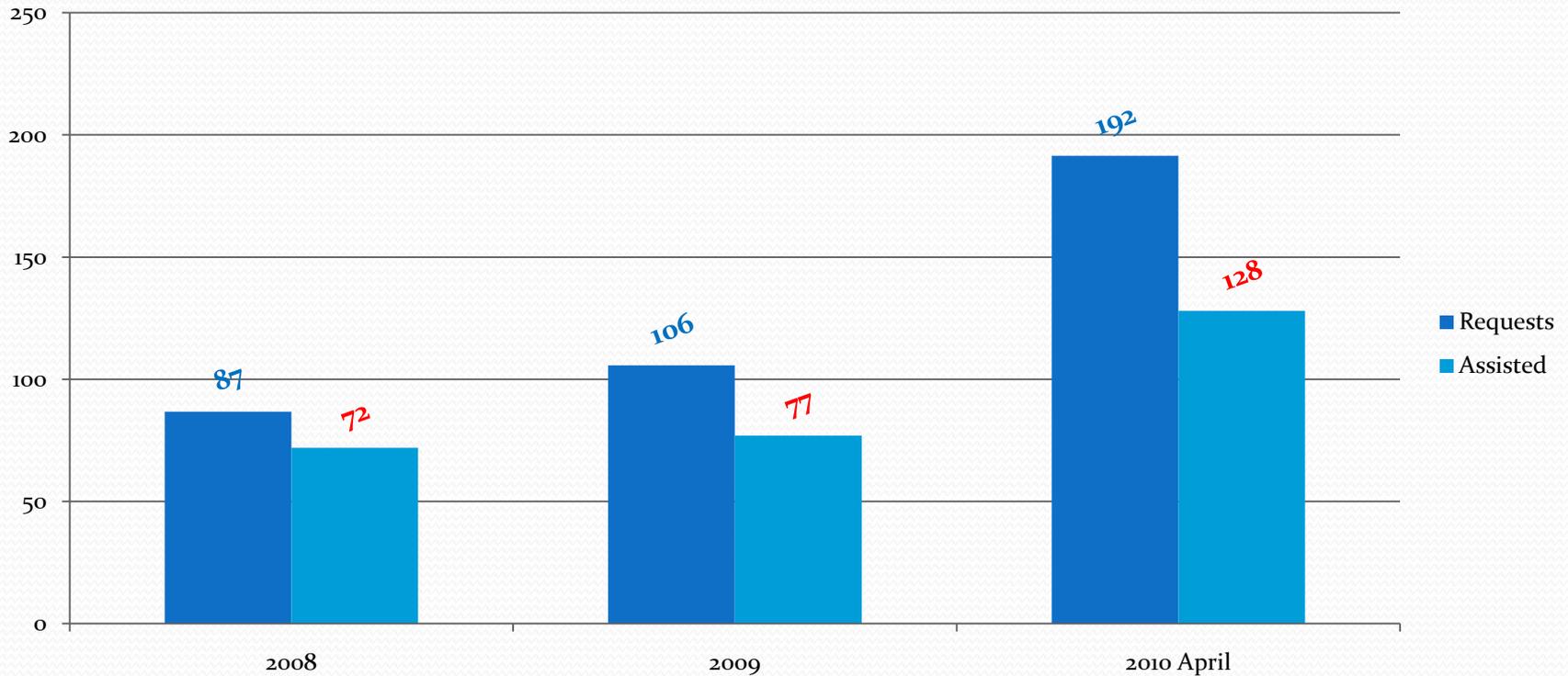
206-684-3000

- Request a referral to Project Share

Project Share

Participation & Trends

Project Share
(avg. # per month)



SPU Emergency Assistance Program

Emergency payment assistance

- Started in 2005 to help low-income customers who have had, or are at risk of having, their water shut off
- Provides emergency payment assistance to Seattle Public Utilities customers one time in a 12-month period

SPU Emergency Assistance Program

Eligibility

- SPU account in the applicant's name
- Single family residence
- At or below 125% of the Federal Poverty Level
- Water service disconnected or shut-off notice received
- No SPU Emergency Assistance Program assistance in the past 12 months

Household Size	125% Fed Poverty	
	Per Mo	Per Yr
1	\$1,128	\$13,536
2	\$1,518	\$18,216
3	\$1,908	\$22,896
4	\$2,298	\$27,576
5	\$2,688	\$32,256
6	\$3,078	\$36,936
7	\$3,468	\$41,616
8	\$3,858	\$46,296
per additional	\$390	\$4,680

SPU Emergency Assistance Program

How to apply

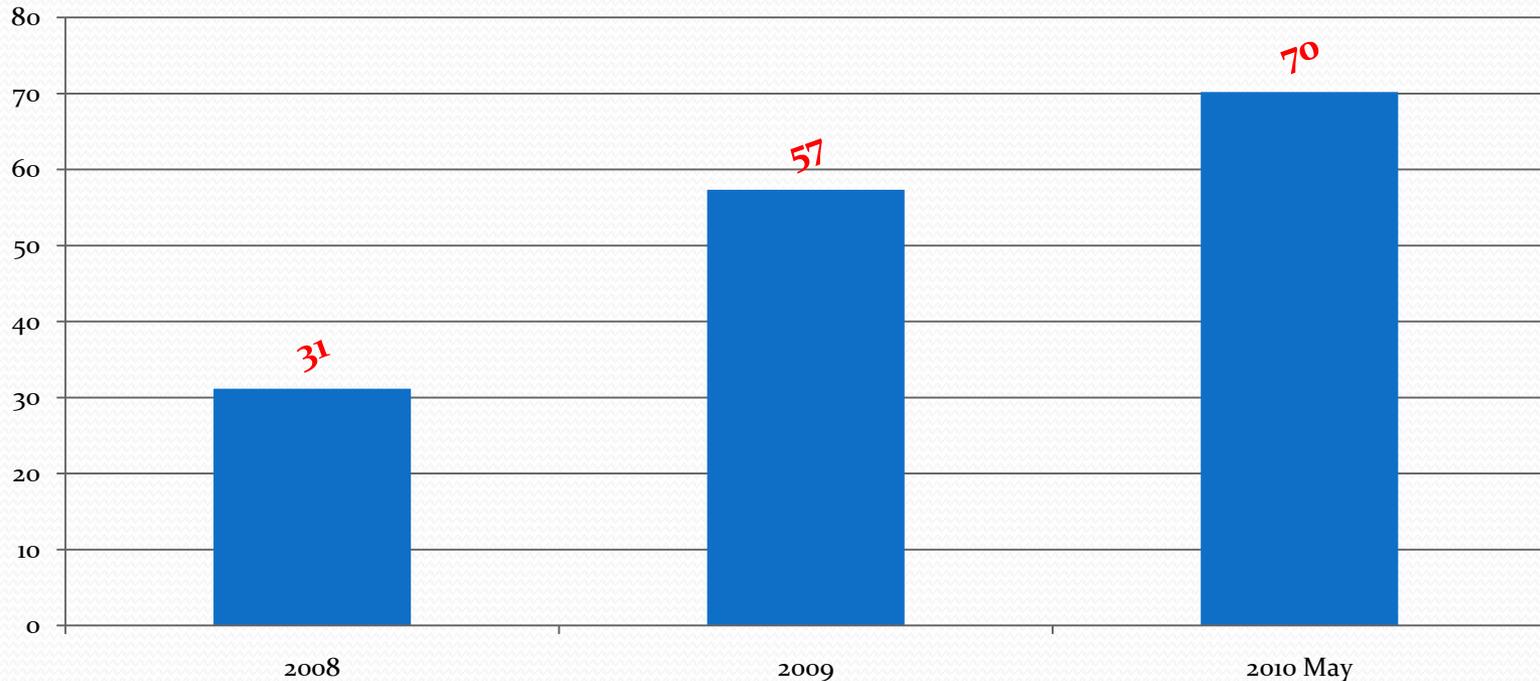
- Call Seattle Public Utilities Emergency Assistance Program:

206-684-5800

SPU Emergency Assistance Program

Participation & trends

Customers Assisted
(avg. # per month)



Outreach

HSD Utility Assistance Programs

- PeoplePoint — one-stop access to a variety of benefit programs
- Regular outreach hours
- Utility Assistance Summit
- Brochures in 11 languages
- Language Line
- Greater Internet presence

More Information

Utility Assistance Programs

Seattle Human Services Department

Mayor's Office for Senior Citizens

810 3rd Avenue, Seattle 98104

(between Columbia & Marion Streets)

Seattle WA 98104

206-684-0268

UDP@seattle.gov