RESOLUTION No. 30996

Resolution No. 30996
A RESOLUTION establishing performance measures for the Police Department.

LICATA

Pass 3-0 NC, JG, PS 9/18/07 LH
as amended

9-24-07 Adopted As Amended 8-0 (Excused McIver)

Introduced: 7-16-07	**By:**
Referred: 7-16-07	**To:** Public Safety, Intergovernmental Relations and Arts
Referred:	**To:**
Reported: 9-24-07	
Passed: 9-24-07	**Signed:** 9-24-07
Filed: 10-4-07	**Published:** THE 3

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Law Department

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RESOLUTION 30996

A RESOLUTION establishing performance measures for the Police Department.

WHEREAS, in Resolution 30840 the City Council stated its intent that the Council and Executive jointly develop performance measures for the Police Department; and

WHEREAS, in September 2006 the Public Safety, Government Relations & Arts Committee and the Chief of Police tentatively agreed to a performance measurement framework consisting of nine major dimensions; and

WHEREAS, in Resolution 30930 the City Council requested that the Mayor explain his recommendations for police staffing with a rationale based on desired public safety outcomes related to this framework, and the Mayor did so to the extent then feasible; and

WHEREAS, in 2007 Council and Executive staff have jointly recommended specific performance measures within this framework; NOW, THEREFORE,

BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF SEATTLE, THE MAYOR CONCURRING, THAT:

Section 1. The purposes of performance measures for the Police Department are these: (a) The measures should allow an assessment of the Department's effectiveness in reducing crime and enhancing public safety. (b) The measures should support strategic planning designed to achieve community goals for reducing crime and enhancing public safety. (c) The measures should allow an assessment of whether the Department is using its resources efficiently and strategically to reduce crime and enhance public safety. (d) The measures should be used to help define the purposes of any proposals to add resources to the Department.

CITY CLERK

Section 2. For the purposes of performance measurement for the Police Department, the major dimensions of performance are these: (1) reducing crime; (2) reducing fear of crime and increasing the sense of security; (3) increasing traffic safety; (4) increasing safety in public places; (5) providing good customer service by responding to calls and attending to community needs; (6) holding offenders accountable; (7) using authority and force fairly and only as reasonably necessary; (8) strengthening emergency prevention and response; and (9) using public resources efficiently and effectively.

Section 3. The Council endorses the specific performance measures listed in Attachment A to this resolution. The Council recognizes that it may be desirable to refine the specific measures from time to time, and that either the Council or the Executive may propose to do so, with the common goal of maintaining agreement between the Council and Executive about the measures that will be used. The Council also recognizes that the Executive may routinely or occasionally provide additional reports on specific areas of Police Department performance, and the Council may itself request such additional reports.

BMS CITY CLERK

Section 4. The Council requests that the Executive provide annual reports on the measures endorsed here and provide the first annual report in the first quarter of 2008.

Adopted by the City Council the 24th day of September, 2007, and signed by me in open session in authentication of its adoption this 24th day of September 2007.

President _____ of the City Council

THE MAYOR CONCURRING:

~~Gregory J. Nickels, Mayor~~
Nick Licata, Acting Mayor

Filed by me this 4th day of October, 2007.

City Clerk

Attachment A: Performance Measures for the Police Department

(Seal)

CITY CLERK

Attachment A

Introduction

This is Attachment A to Resolution 30996 establishing performance measures for the Police Department.

This attachment lists specific performance measures for the Police Department. The list of measures is organized in this format:

i. Major performance dimension

i.i. General category of measures within major dimension

i.i.i. Specific measures within category
i.i.i.i. Subordinate measures as required

Some of the specific measures will be drawn from the biennial survey of citizen opinions on public safety and policing. Thus the reports would be longer one year and shorter the next. These are the major dimensions and the number of resulting specific measures for each:

Major performance dimension	**Specific measures**	
	Annual	**Biennial from Survey**
1. Reducing crime	11	
2. Reducing fear of crime and increasing the sense of security		3
3. Increasing traffic safety	5	
4. Increasing safety in public places	3	
5. Providing good customer service by responding to calls and attending to community needs	1	4
6. Holding offenders accountable	4	
7. Using authority and force fairly and only as reasonably necessary	5	
8. Strengthening emergency prevention and response	2	
9. Using public resources efficiently and effectively	6	
Totals	37	7
Grand total	**44**	

The list begins on the next page.

BNS CITY CLERK

Attachment A

1. Reducing crime

1.1. Part I violent crimes reported to the Police

1.1.1. Homicides per 100,000 population
1.1.2. Rapes per 100,000 population
1.1.3. Robberies per 100,000 population
    1.1.3.1. Robberies with guns per 100,000 population
1.1.4. Aggravated assaults per 100,000 population
    1.1.4.1. Aggravated assaults with guns per 100,000 population

1.2. Part I property crimes reported to the Police

1.2.1. Residential burglaries per 100,000 population
1.2.2. Commercial burglaries per 100,000 population
1.2.3. Auto thefts per 100,000 population
1.2.4. Thefts other than auto per 100,000 population

1.3. Patrol availability rate

1.3.1. Patrol officer time spent on proactive crime prevention and problem solving

> Note on 1.3.1: This measure will be deferred until the Police Department implements a new Computer Aided Dispatch system that allows it to be easily reported.

2. Reducing fear of crime and increasing the sense of security

2.1. Perceived crime and reported levels of fear

2.1.1. Percentage of residents saying they feel safe or very safe walking alone in their neighborhood at night
2.1.2. Percentage of residents saying that they avoid parts of Seattle because of fear of crime
2.1.3. Percentage of residents saying crime in their neighborhood has increased in the last two years

> Note on 2.1: These items will be measured by the continued biennial survey of citizens. They will be reported every odd-numbered year.

CITY CLERK

Attachment A

3. Increasing traffic safety

3.1. Traffic fatalities and serious injuries

3.1.1. Traffic fatalities among pedestrians
3.1.2. Fatalities from vehicle crashes (including autos, trucks and bicycles)
3.1.3. Serious traffic injuries among pedestrians
3.1.4. Serious injuries from vehicle crashes (including autos, trucks and bicycles)
3.1.5. Crashes involving police officers

4. Increasing safety in public places

4.1. Part I violent crimes reported in major parks

4.1.1. Robberies reported in major parks
4.1.2. Aggravated assaults reported in major parks

4.2. Drug offenses reported in major parks

4.2.1. Felony narcotic sales reported in major parks

Note on 4.1 and 4.2: These measures are tentative pending a review of the numbers of different kinds of incidents reported in major parks. "Major parks" will be defined and listed.

5. Providing good customer service by responding to calls and attending to community needs

5.1. Response times to 911 calls

5.1.1. Percentage of responses to priority 0 and 1 calls within 7 minutes

Note on 5.1.1: This measure will be deferred until the Department implements a new Computer Aided Dispatch system.

5.2. Residents' opinions of the Police Department's effectiveness

5.2.1. Percentage of residents saying they agree or strongly agree that the police do a good job of preventing crime in their neighborhood

5.3. Residents' satisfaction with interactions with the police

5.3.1. Percentage of resident crime victims saying they were very satisfied or somewhat satisfied with how the police handled the situation

CITY CLERK

Attachment A

5.3.2. Percentage of residents who reported non-crime emergencies to the police saying they were very satisfied or somewhat satisfied with how the police handled the situation
5.3.3. Percentage of residents who were stopped by police while driving saying they were very satisfied or somewhat satisfied with how the police handled the incident

> Note on 5.2 and 5.3: These items will be measured by the continued biennial survey of citizens. They will be reported every odd-numbered year.

6. Holding offenders accountable

6.1. Clearance rates for Part I violent crimes

6.1.1. Clearance rate for robbery
6.1.2. Clearance rate for aggravated assault

6.2. Clearance rates for Part I property crimes

6.2.1. Clearance rate for residential burglary
6.2.2. Clearance rate for auto theft

7. Using authority and force fairly and only as reasonably necessary

7.1. Sustained complaints of police misconduct

7.1.1. Sustained complaints of unnecessary force
7.1.2. Sustained complaints of violations of standards or duties
7.1.3. Sustained complaints of biased policing

> Note on 7.1: A single complaint may contain multiple allegations of misconduct. Complaints are classified by the most serious allegation.

7.2. Timely investigations of complaints of officer misconduct

7.2.1. Percentage of complaint investigations by the Office of Professional Accountability entirely completed within 120 days

7.3. Police shootings

7.3.1. Number of officer-involved shootings.

bns CITY CLERK

Attachment A

8. Strengthening emergency prevention and response

8.1. Emergency preparedness

8.1.1. Number of preparedness exercises conducted

8.2. Response capabilities

8.2.1. Number of officers trained for critical incident response

9. Using public resources efficiently and effectively

9.1. Cost of Police Department

9.1.1. Police Department budget per capita (in real dollars)

9.2. Efficiency and fairness of Patrol deployment

9.2.1. Percentage of time that patrol staffing goals are met in the East Precinct
9.2.2. . . . in the North Precinct
9.2.3. . . . in the South Precinct
9.2.4. . . . in the Southwest Precinct
9.2.5. . . . in the West Precinct

> Note on 9.2: The Department will set patrol staffing goals for each precinct by time of day and day of week. The goals will be based on response time standards and objectives for manageable proactive time. These measures will be implemented when a new shift structure is implemented.

2005 CITY CLERK

Peter Harris
LEG reso police perf meas v1 fiscal.doc
7/9/07
Version #1

Form revised December 4, 2006

FISCAL NOTE FOR NON-CAPITAL PROJECTS

Department:	Contact Person/Phone:	DOF Analyst/Phone:
Legislative	Peter Harris / 684-8368	n. a.

Legislation Title:
A RESOLUTION establishing performance measures for the Police Department

- **Summary of the Legislation:**

This resolution defines the purposes of performance measures for the Police Department, defines nine major dimensions of performance for these purposes, and endorses a set of specific measures within these dimensions.

- **Background:** *(Include brief description of the purpose and context of legislation and include record of previous legislation and funding history, if applicable):*

Resolution 30840 included a statement of legislative intent calling for the Council and Executive to jointly develop performance measures for the Police Department. In September 2006 the Public Safety Committee and Chief of Police tentatively agreed to a performance measurement framework consisting of nine dimensions. Council and Executive staff have jointly recommended specific measures within this framework.

- *Please check one of the following:*

__x__ **This legislation does not have any financial implications.** (*Stop here and delete the remainder of this document prior to saving and printing.)*

LOS CITY CLERK

RESOLUTION _____

A RESOLUTION establishing performance measures for the Police Department.

WHEREAS, in Resolution 30840 the City Council stated its intent that the Council and Executive jointly develop performance measures for the Police Department; and

WHEREAS, in September 2006 the Public Safety, Government Relations & Arts Committee and the Chief of Police tentatively agreed to a performance measurement framework consisting of nine major dimensions; and

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WHEREAS, in 2007 Council and Executive staff have jointly recommended specific performance measures within this framework; NOW, THEREFORE,

BE IT RESOLVED BY THE CITY COUNCIL OF THE CITY OF SEATTLE, THE MAYOR CONCURRING, THAT:

Section 1. The purposes of performance measures for the Police Department are these: (a) The measures should allow an assessment of the Department's effectiveness in reducing crime and enhancing public safety. (b) The measures should support strategic planning designed to achieve community goals for reducing crime and enhancing public safety. (c) The measures should allow an assessment of whether the Department is using its resources efficiently and strategically to reduce crime and enhance public safety. (d) The measures should be used to help define the purposes of any proposals to add resources to the Department.

CITY CLERK

Section 2. For the purposes of performance measurement for the Police Department, the major dimensions of performance are these: (1) reducing crime; (2) reducing fear of crime and increasing the sense of security; (3) increasing traffic safety; (4) increasing safety in public places; (5) providing good customer service by responding to calls and attending to community needs; (6) holding offenders accountable; (7) using authority and force fairly and only as reasonably necessary; (8) strengthening emergency prevention and response; and (9) using public resources efficiently and effectively.

Section 3. The Council endorses the specific performance measures listed in Attachment A to this resolution. The Council recognizes that it may be desirable to refine the specific measures from time to time, and that either the Council or the Executive may propose to do so, with the common goal of maintaining agreement between the Council and Executive about the measures that will be used. The Council also recognizes that the Executive may routinely or occasionally provide additional reports on specific areas of Police Department performance, and the Council may itself request such additional reports.

DHS CITY CLERK

Section 4. The Council requests that the Executive provide the first annual report on the measures endorsed here in the first quarter of 2008.

Adopted by the City Council the ____ day of _____, 2007, and signed by me in open session in authentication of its adoption this _____ day of _____, 2007.

_____
President _____of the City Council

THE MAYOR CONCURRING:

_____
Gregory J. Nickels, Mayor

Filed by me this ____ day of _____, 2007.

_____
City Clerk

(Seal)

LHS CITY CLERK

Attachment A

Introduction

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4. Increasing safety in public places	2	
5. Providing good customer service by responding to calls and attending to community needs	1	4
6. Holding offenders accountable	3	
7. Using authority and force fairly and only as reasonably necessary	5	
8. Strengthening emergency prevention and response	2	
9. Using public resources efficiently and effectively	6	
Totals	34	6
Grand total	**40**	

The list begins on the next page.

CITY CLERK

Attachment A

1. Reducing crime

1.1. Part I violent crimes reported to the Police

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1.1.4. Aggravated assaults per 100,000 population
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1.2. Part I property crimes reported to the Police

1.2.1. Residential burglaries per 100,000 population
1.2.2. Commercial burglaries per 100,000 population
1.2.3. Auto thefts per 100,000 population
1.2.4. Thefts other than auto per 100,000 population

1.3. Patrol availability rate

1.3.1. Patrol officer time spent on proactive crime prevention and problem solving

> Note on 1.3.1: This measure will be deferred until the Police Department implements a new Computer Aided Dispatch system that allows it to be easily reported.

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2.1. Perceived crime and reported levels of fear

2.1.1. Percentage of residents saying they feel safe or very safe walking alone in their neighborhood at night
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3. Increasing traffic safety

3.1. Traffic fatalities and serious injuries

3.1.1. Traffic fatalities among pedestrians

CITY CLERK

Attachment A

3.1.2. Fatalities from vehicle crashes (including autos, trucks and bicycles)
3.1.3. Serious traffic injuries among pedestrians
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5.3.1. Percentage of resident crime victims saying they were very satisfied or somewhat satisfied with how the police handled the situation
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5.3.3. Percentage of residents who were stopped by police while driving saying they were very satisfied or somewhat satisfied with how the police handled the incident

CITY CLERK

Attachment A

Note on 5.2 and 5.3: These items will be measured by the continued biennial survey of citizens. They will be reported every odd-numbered year.

6. Holding offenders accountable

6.1. Clearance rates for Part I violent crimes

6.1.1. Clearance rate for robbery
6.1.2. Clearance rate for aggravated assault

6.2. Clearance rates for Part I property crimes

6.2.1. Clearance rate for residential burglary

7. Using authority and force fairly and only as reasonably necessary

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7.1.1. Sustained complaints of unnecessary force
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7.2.1. Percentage of complaint investigations by the Office of Professional Accountability entirely completed within 120 days

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CITY CLERK

Attachment A

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DHS CITY CLERK

30996

STATE OF WASHINGTON – KING COUNTY

--ss.

216165 No. TITLE ONLY

CITY OF SEATTLE,CLERKS OFFICE

Affidavit of Publication

The undersigned, on oath states that he is an authorized representative of The Daily Journal of Commerce, a daily newspaper, which newspaper is a legal newspaper of general circulation and it is now and has been for more than six months prior to the date of publication hereinafter referred to, published in the English language continuously as a daily newspaper in Seattle, King County, Washington, and it is now and during all of said time was printed in an office maintained at the aforesaid place of publication of this newspaper. The Daily Journal of Commerce was on the 12th day of June, 1941, approved as a legal newspaper by the Superior Court of King County.

The notice in the exact form annexed, was published in regular issues of The Daily Journal of Commerce, which was regularly distributed to its subscribers during the below stated period. The annexed notice, a

CT:30993,96,12-14

was published on

10/08/07

The amount of the fee charged for the foregoing publication is the sum of $ 55.80, which amount has been paid in full.

Subscribed and sworn to before me on

10/08/07

Notary public for the State of Washington,
residing in Seattle

Affidavit of Publication

State of Washington, King County

City of Seattle

TITLE-ONLY PUBLICATION

The full text of the following resolutions, passed by the City Council on September 24, 2007, and published here by title only, will be mailed upon request, or can be accessed electronically at http://clerk.ci.seattle.wa.us. For further information, contact the Seattle City Clerk at 684-8344.

RESOLUTION NO. 31014

A RESOLUTION endorsing the Neighborhood Policing Staffing Plan.

RESOLUTION NO. 31013

A RESOLUTION adopting work program items for the Office of Emergency Management related to the City of Seattle Disaster Readiness and Response Plan.

RESOLUTION NO. 31012

A RESOLUTION approving revisions made as of August 13, 2007 to the City of Seattle Disaster Readiness and Response Plan.

RESOLUTION NO. 30996

A RESOLUTION establishing performance measures for the Police Department.

RESOLUTION NO. 30993

A RESOLUTION approving the alignment, station locations, and maintenance base location for Sound Transit's Central Link Light Rail Line in the City of Seattle; and superseding the alignment, station locations, and maintenance base location approved in Resolution 30128.

Publication ordered by JUDITH PIPPIN, City Clerk

Date of publication in the Seattle Daily Journal of Commerce, October 8, 2007.

10/8(216165)