

MICHAEL MATTMILLER

Seattle, Washington 98103

SUMMARY

IT manager with a passion for problem solving and new challenges. Demonstrated ability to bring together diverse perspectives to solve common challenges. Ability to quickly learn new concepts and manage multiple workstreams in a fast-paced environment.

EXPERIENCE

Senior Strategist-Enterprise Cloud Privacy, February 2013 to Present **Microsoft Corporation, Redmond, WA**

- Established and now facilitate a cross-division stakeholder group through which Microsoft's cloud services collaborate on privacy challenges and reach consensus on common standards and approaches. In its first six months, the group has developed approaches to training and key privacy feature requirements.
- Developed presentations, guidance documents, and other collateral to drive the consistent implementation of privacy and data protection practices across Microsoft's cloud services, facilitating service compliance with Microsoft's privacy standards and external standards including HIPAA, NIST 800-53v4 (FISMA/FedRAMP), and EU Model Clauses.
- Evangelized Microsoft's data protection practices through presentations to customers and cloud industry organizations

Manager, July 2011 to February 2013

Senior Associate, September 2007 to June 2011

Associate, June 2005 to August 2007

PricewaterhouseCoopers LLP, Washington, DC

Risk Assurance

- As a member of the Seattle Risk Assurance management team, helped drive market business and staffing strategy. Worked with thought leaders across the Firm to develop, propose, and deliver innovative solutions to client business challenges.
- Led the team responsible for developing a governance approach to help a large SaaS cloud service provider comply with regulations and external standards applicable to the service. The project reduced the number of compliance requirements communicated to engineers by 65%. Worked with client governance stakeholders and engineers to drive adoption and understanding of the new approach, and facilitated stakeholder working groups to incorporate feedback.
- Led Federal Information Security Management Act (FISMA) compliance reviews of government contracted data processors and data centers. Performed audits and reviews in accordance with HIPAA, FISCAM, and OMB A-123 Appendix A. Presented findings to client senior management, and worked with technical staff to remediate and close findings.
- Planned and delivered consulting and attest engagements that evaluated aspects of client IT systems and their impact on business performance for clients in the U.S. Federal Government, healthcare, and technology industries. As part of these engagements, performed various aspects of testing, documentation, analysis and reporting.
- Presented at client business partner conferences on IT security and control topics, providing clear guidance on how to implement required security measures to both technical and management audiences.

Data Management

- Built the team responsible for supporting data analysis needs of a 40 person project management group at a U.S. Federal Government healthcare agency. Managed the team workload and budget, and provided both formal and on the job feedback. Represented the client project management group in meetings with third parties and in cross-division meetings.
- Worked with client project teams and PwC subject matter experts to turn analysis findings into actionable process improvements, leading to the preservation of revenue exceeding \$30 million over a two year period.
- Supported client project managers in the rollout of new analytics tools to champions in national stakeholder networks, which were responsible for implementing the tools within their network of federal facilities.
- Led the creation of a vendor data conventions analysis that identified data quality considerations in more than 120 decentralized third party insurance systems by using a combination of sampling techniques and client interviews. The completed analysis helped the client to understand potential challenges of implementing a centralized third party insurance management system.
- Developed database solutions used by a health care provider for storing and analyzing HIPAA electronic health care transactions. Implemented processes to automate recurring manual transaction analyses, providing more timely and accurate information to project teams while reducing labor costs.

Senior Web Developer, June 2002 to May 2005

The George Washington University, Washington, DC

- Developed and managed web-based applications to manage critical workflow in the areas of admissions, judicial, housing, student activities, and residential networking.
- Managed the content management system used to power 140 university websites, which combined receive more than 1.3 million hits per month.
- Designed information architectures for department websites and managed the graphic design process.
- Established and managed a community stakeholder group that encouraged the use of the University's content management system. Through regular meetings and administering an online support forum, ensured the system had a knowledgeable user base who advocated for the platform and helped train new users.
- Authored technical and end-user documentation for in-house developed solutions.
- Supervised and managed student staff members.
- Awarded Employee of the Month, January 2004, for leading implementation of a customer relationship management solution implemented by key University service departments.

COMMUNITY INVOLVEMENT

Victory Campaign Board Member, May 2009 to Present

Board of Directors, January 2014 to Present

Gay & Lesbian Victory Fund, Washington, DC

- Oversee a 120 member volunteer board responsible for engaging their community in Victory Fund's work to help elect LGBT candidates to offices at all levels of government
- Work with Victory Fund staff to plan meetings and events across the region and roll out board-wide initiatives.
- Liaise with candidates and campaigns to coordinate Victory Fund resources

EDUCATION

MS in Information Systems Technology, August 2004

BBA in Information Systems, Cum Laude, August 2004

The George Washington University, Washington, DC

Concentration in Information Systems Development, minor in Visual Communications

Diploma in Accounting, December 2007

Strayer University, Washington, DC

CERTIFICATIONS

Certified Information Systems Auditor (CISA)

Certificate of Cloud Security Knowledge (CCSK)

Zend Certified PHP Engineer (ZCE)

Clearance information available upon request

SKILLS

Project management, GRC program development and management, Microsoft Office 2013, Microsoft Project, SQL, MySQL 5.1, PHP 5, FISMA/NIST 800-53v4, FISCAM, HIPAA Security rule, ISO 27001, OMB A-123 Appendix A, HIPAA/ASC X12 EDI standards, Audit Control Language (ACL) 9, Oracle Financials 11i.