

Resume' of William M. (Bill) Schrier

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Summary

An information technology executive with over 20 years experience in information technology operations and public administration, responsible for budgets of over \$59 million and managing an information technology department of 215 employees.

Present Position

Chief Technology Officer (CIO) and Director, Department of Information Technology (DoIT), City of Seattle, Washington - October 2003 to present. The senior information technology executive in Seattle's City government, reporting directly to the Mayor.

Other Work and Military Experience

- IT operations and management positions at the City of Seattle and SAFECO Insurance
- Assistant Branch Manager, Equitable Savings and Loan, Seattle
- Police Officer, City of Dubuque, Iowa
- Commissioned Officer, U. S. Army Corps of Engineers (Reserve) (Retired)
- High School Teacher, science and mathematics

Educational Experience

M.P.A. (Masters in Public Administration); 2001, University of Washington, Seattle
B. S., Physics and Mathematics, Loras College, Dubuque, Iowa.

Community and Personal Service

United States Army and Army Reserve. Twenty-two years of increasingly responsible experience, beginning on active duty with the United States Army Corps of Engineers at Fort Belvoir, Virginia, and culminating as commander, 3rd Battalion, 104th Division Training Group (a unit of 200 soldiers), United States Army Reserve at Fort Lewis, Washington.

Catholic Archdiocese of Seattle. Fifteen years experience as a volunteer in parish elementary schools and with the Catholic Schools Office of the Archdiocese. This includes six years as a member of the Archdiocesan School Board, serving two years as President of that Board.

Personal Information

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Selected Significant Personal Accomplishments

- 1996-2009: Directed technology support for City government at the City's Emergency Operations Center through 12 separate disasters, emergencies or disaster readiness tests.
- 2006 - 2008: Chair of the King County Regional Communications Board, which operates the public safety radio network for all police and fire agencies in the county.
- 2006 - 2009: Providing oversight and leadership to major upgrades / replacement to the City of Seattle's utility billing/customer information system and police dispatch/records management system.
- 2004 - 2009: Obtained and directed \$7,000,000 in homeland security grant funds for technology projects in the tri-county Puget Sound urban area.
- 2008 - 2010: Obtained \$3.4 million grant for upgrade of regional radio network.
- 2008 - 2011: Directing a \$9 million upgrade to City government Office, electronic mail and collaboration software and systems.

Selected Significant Accomplishments of Seattle's Department of Information Technology

This is a selected list of significant 1995 - 2009 projects in progress or finished by work units under my direction:

- The Seattle Channel named "top municipal television station" in the United States in 2007 and 2008.
- Two 10 year cable re-franchises concluded with Comcast and Broadstripe for 180,000 cable users in Seattle.
- Installed \$2.1 million fiber network to connect the five major seats of government and five major emergency operations centers in Western Washington for video teleconferencing and data communications.
- Developed and implemented an oversight program for all City government information technology projects in all departments. Presently overseeing and tracking 30 technology projects valued at over \$80 million. Since oversight began in 2003, no major City technology project has failed.
- Installation of \$7 million in technology in new Emergency Operations Center and Fire Alarm Center
- Installation of telephone and data networks to serve 1,100 employees in new City Hall and Justice Center;
- Installation of \$2.6 million in radio, telephone and data networking equipment in the new 911 call center / West Police Precinct of the Seattle Police Department.
- City's website www.seattle.gov named best large City web portal in 2001 and 2006.
- Development of an interactive voice response system to serve multiple departments of City government
- Installation of a \$1.5 million fiber optic cable network, 350 miles in length in Seattle to support multiple local, state and federal government agencies, including every Seattle school and college, 1996 to present.
- Acquisition of improved an improved Internet link at 23 megabits per second for Seattle City government (as the lead agency), in partnership with King County and the Seattle Public Library
- Installation of new telephone and data networks for over 2000 City government employees in Key Tower; Launched ArtZone television production effort - results in 12 hours a week of arts programming to be broadcast on the Seattle Channel and available for download by Comcast cable subscribers.