



February 2009

The latest news from Seattle's Department of Planning and Development
(formerly the Department of Design, Construction and Land Use)

**Vol. 7
No. 2**

Multifamily Code Update

In January, the Mayor submitted his recommendations to update the Multifamily zoning requirements to the City Council. These proposed amendments follow recent updates to downtown zoning and zoning in neighborhood commercial areas. Together they update code provisions and are intended to make the code easier to use and understand the intent behind regulations. The recommendations for new multifamily zoning are also intended to improve the design of multifamily development, promote greener buildings, and encourage workforce affordable housing via zoning incentives.

For many Seattle residents, multifamily development is a valuable option for housing and a key part of the City's strategy for accommodating future growth.

Highlights of the Mayor's proposed amendments include:

Better Townhouse Design

New proposed standards to address the design of townhouse developments, such as more front-facing windows and doors, and lower fences so townhouses are a better fit within the neighborhoods where they are built. An administra-

see **multifamily** on page 7



Thinking about remodeling your home? The Phinney Home Design and Remodel Fair will help you find architectural and Green Building inspiration. You can also talk to DPD's permit specialists.

See page 3 for details.

Priority Green Permitting

In August 2008, DPD launched a pilot program called Priority Green Permitting. To achieve the City's environmental priorities, the program encourages innovation in residential and commercial projects that can serve as visible models of high performance and sustainable development. The program is a collaboration between DPD permitting operations and the City Green Building team. To participate in the program, projects are evaluated by using a Priority Green Building Matrix that reflects the City's environmental priorities: Energy and Climate Protection; Green Seattle Initiative; Healthy People and Communities;

see **priority** on page 4

Monthly Highlights

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Director's Rules

DRAFT

■ **DR 20-2008**, *Pike and Pine Streetscape Conceptual Design*, is available for review through 5:00 p.m. on Tuesday, February 10, 2009. For more information, contact Geoffrey Wentlandt, (206) 684-3586, geoffrey.wentlandt@seattle.gov.

■ **DR 23-2009**, *Variances from the Standards of the Noise Control Code*, is available for comment until February 13, 2009. For more information, contact Gordon Clowers at (206) 684-8375 gordon.clowers@seattle.gov.

FINAL

■ **DR 19-2008**, *Transportation Management Programs*, went into effect January 1, 2009. This Director's Rule describes the process for drafting and receiving approval for a Transportation Management Program; it updates and supersedes DR 14-2002.

■ **DR 1-2009**, *Implementation of the Fee Subtitle, Building Valuation Data*, went into effect on January 1, 2009. This rule updates the Building Valuation Data for 2009.

■ **DR 2-2009**, *Implementation of the Fee Subtitle*, went into effect on January 1, 2009. This rule prescribes the fees for various permits, reviews and inspections, for 2009.

IMPORTANT: Notice of Draft Director's Rules comment periods is provided in *dpdINFO* as a courtesy to readers. Official legal notice regarding Director's Rules is published in the *Daily Journal of Commerce*. Land use rules are also published in DPD's **Land Use Information Bulletin** (formerly known as the *General Mail Release* or *GMR*). To view the bulletin online or to receive an email alert when it is posted online, visit www.seattle.gov/dpd/notices.

New Seismic Survey and Report Requirements

Director's Rule 32-96 will soon be rescinded and replaced by the new Director's Rule 3-2009, *Seismic Survey and Report Requirements for Buildings Undergoing Substantial Alterations or Repairs*. Changes have primarily been made to update the evaluation and design alternates allowed, while deleting the use of the now-outdated FEMA 178. The most significant changes include the following:

- Use of ASCE 31-03 Seismic Evaluation of Existing Buildings as an approved alternate to designing to IBC force levels
- Use of ASCE 41-06 Seismic Rehabilitation of Existing Buildings as an approved alternate to designing to IBC force levels
- Deletion of FEMA 178 as an approved alternate to designing to IBC forces levels
- Addition of a Seismic Performance Criteria Table for use with ASCE 31 and ASCE 41
- Specific allowance for the use of BSE-I spectral response parameters for use with ASCE 31 and ASCE 41
- Requirement that the level of risk reduction provided be included in the general notes of the structural drawings

There are other changes that are less significant but may impact your design, as well. The new Director's Rule is anticipated to be available online for review in mid-February.

Questions regarding these upcoming changes can be directed to:

Steve Pfeiffer
(206) 233-7189
steve.pfeiffer@seattle.gov

DPD Permit Turnaround Times

DPD is committed to providing good customer service to its applicants. The permit turnaround data is updated monthly online and can be viewed at www.seattle.gov/dpd/resourcecenter (go to "Turnaround/Approval Times 2008").

Type of Permit	Goal	Dec. 2008 Performance
Simple Building IP*	80% in 48 Hours	95.5%
Medium Construction IP	80% in 2 Weeks	82.0%
Complex Construction IP	70% in 6 Weeks	74.1%
Construction Issuance	90% in 120 Days	83.4%
Master Use Permit Decisions	80% in 120 Days	77.3%

*IP: Initial Plan Review by DPD staff

**12th
annual**

Home Design and Remodel Fair

February 8th, 2009 10 am- 4 pm

Admission \$9 General Public; \$6 PNA Members



at the Phinney Neighborhood Center

6532 Phinney Ave. N. (206) 783.2244 www.phinneycenter.org

Visit DPD at the Phinney Home Fair

Come join DPD at the 12th annual Phinney Home Design and Remodel Fair. DPD permit coaches will be available in the "blue room." Our permit coaches will be happy to answer your questions, provide reference materials, and give an overview of requirements for your prospective project.

You will also find plenty of inspiration in the form of architects, designers, remodel and specialty contractors, tradespeople, and suppliers of home-improvement materials and furnishings. Many business and non-profit exhibitors put a premium on sustainable remodeling practices and the newest green building products.

Visit www.phinneycenter.org for more information about the home fair, including a list of the 2009 exhibitors.

Administrative Design Review for Townhouses

In order to improve townhouse design and variety, Mayor Nickels directed DPD to create an Administrative Design Review (ADR) process to be considered by the City Council in conjunction with their deliberations on changes the Mayor has proposed to multi-family zoning requirements. Extending Design Review to address townhouse design is intended to raise the overall quality of townhouse development, without adding significantly to project cost.

Design Review is a successful City program that encourages compatibility of development projects in neighborhoods, and improves communication among neighbors, DPD and developers. Administrative Design Review is a process in which DPD staff review and approve applications that are below the threshold for projects that go before the Design Review Boards. Currently, most townhouses do not undergo design review, unless the applicant volunteers for administrative review in order to seek flexibility in development standards.

DPD has worked with design and development con-

sultants and heard from builders, designers and neighborhood representatives. A status report, summarizing the existing ADR process, and existing townhouse application volumes and review times, is now available. A series of stakeholder meetings and interviews resulted in several options for a new ADR process. Those options were discussed at a public meeting held on January 29. Participants reviewed the options, asked questions, and offered constructive criticism to help shape the Mayor's proposal.

Finalizing a draft recommendation for extending design review to townhouses is the next step. The draft proposal will be the subject of another public meeting anticipated this spring.

For more information, please visit the website at: www.seattle.gov/dpd/Planning/TownhouseReview/Overview/ or contact:

Geoffrey Wentlandt
(206) 684-3586

geoffrey.wentlandt@seattle.gov

priority, *cont. from page 1*

Restore Our Waters; and Waste Reduction and Recycling. To foster innovation, the program:

- Provides a single DPD point of contact for applicants
- Provides code and process assistance by an interdisciplinary DPD review team
- Sets high performance building expectations and goals
- Adopts an integrated permitting approach
- Maximizes financial incentives from other City departments and agencies
- Requires that projects meet the 2030 Challenge

DPD is actively seeking participants in the pilot program. To date seven applications have been accepted and DPD is reviewing additional proposals. Proposals range from small commercial to large multifamily developments. DPD has extended the Priority Green Permitting pilot into 2009 to continue process improvements and to move enough projects through permit review to evaluate the program.

To ensure success with the pilot program, DPD hired a program lead and is training the first team of Priority Green Permitting reviewers. This review team is working to identify and resolve process issues with the pilot. DPD has also created a website (www.seattle.gov/dpd/PriorityGreen). An informational flyer that



includes the Green Building Matrix is available in the Applicant Services Center (700 5th Avenue, 20th Floor).

With more focus on outreach and a revised Green Building Matrix, application package and web page, we anticipate increasing the number of applications this spring and summer. We are looking for additional projects for our program. Please review the program information to see if your project goals align with the program goals.

If you would like more information or have any questions, visit our website, www.seattle.gov/dpd/PriorityGreen, or contact:

Jess Harris
Priority Green Program Lead
(206) 684-7744
jess.harris@seattle.gov

Interim Tree Protection Ordinance Passed by Council Committee

The City Council's Environment, Emergency Management, and Utilities committee voted to approve interim tree protection legislation to limit tree removal on property not subject to development. The legislation will be considered by the full City Council on February 9, 2009.

Information on the interim tree protection legislation approved by the Council's EEMU Committee can be found at: www.seattle.gov/council/conlin.

Information on the City's efforts to protect trees during the development process or when no development is contemplated is available, as well. To review progress to date and to sign up for the project mailing list, visit: www.seattle.gov/dpd/planning/trees.

For further questions, contact:

Brennon Staley, DPD Planner
(206) 684-4625, brennon.staley@seattle.gov

SDOT Improves Street Improvement Permitting Process

Seattle Department of Transportation (SDOT) Street Use is redesigning the Street Improvement Permitting (SIP) process with the following goals: reducing the cost and permit issuance time frames of Street Improvement Permits; increasing the predictability of the process; and improving customer satisfaction.

Effective Monday, January 26, 2009, SDOT SIP design guidance meetings replaced multiple six-week review cycles for design guidance. SDOT SIP design guidance occurs in a meeting environment where the assigned SDOT SIP project manager, along with subject matter experts from various City departments and external agencies, provide design guidance for specific right-of-way project elements.

SDOT SIP design guidance is strongly recommended for projects that:

- contain non-standard elements in the right-of-way
- contain Green Factor elements in the right-of-way
- include any work in an unimproved alley, unpaved alley, or alley with a closed contour
- are subject to DPD Design Review
- include discretionary mitigation requirements as determined by the DPD Master Use Permit decision
- have complexities identified by the SDOT SIP project manager during coaching, a DPD pre-submittal conference, or preliminary assessment

When Master Use Permits are required, SDOT encourages applicants to start the SIP Design Guidance process prior to the DPD land use intake appointment. For new construction projects, apply for SIP design guidance after the preliminary assessment report (PAR) is issued. Allow enough time to design and submit street improvement plans that are 90 percent complete to SDOT to obtain acceptance for formal review and circulation prior to the DPD construction intake appointment.

The following application materials and Client Assistance Memos (CAMs) have been created and updated to reflect the new SIP design guidance process. Forms and CAMs are available at the SDOT Street Use counter at 700 5th Avenue, 23rd Floor, and online at www.seattle.gov/transportation/stuse_docs.htm.

- Street Improvement Permit Application - revised
- Project Scope and Details Form - new
- Base Map Checklist - new
- CAM 2200: *Street Improvement Permitting Process for Construction in the Public Right-of-Way* - revised
- CAM 2209: *Permitting Requirements for Street Improvements* – revised
- CAM 2211: *SDOT Street Improvement Permitting (SIP) Design Guidance* – new
- CAM 2212: *Base Map and Survey Guidelines for Street Improvement Permitting (SIP) Plans* – new

If you have any questions or feedback on the new SIP design guidance process, please contact (206) 684-3679, email SDOTASC@Seattle.gov, or visit the SDOT ASC Coaching Counter at 700 5th Avenue, 20th floor, Monday through Friday from 10:30 a.m. to 12:00 p.m. and 1:00 to 3:00 p.m.

Please visit www.seattle.gov/transportation/stuse_sip.htm to stay informed about the redesign effort and changes to Street Improvement Permitting processes and requirements.

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It's easy. Simply visit www.seattle.gov/dpd/publications/info and sign up to receive a newsletter posting alert by email with a direct link to the month's headlines.

If you'd like to be removed from our printed mailing list, call (206) 615-1486.



City Planning, a part of Seattle's Department of Planning and Development, is responsible for the following planning- and design-related activities:

- Area Planning
- CityDesign—the City's urban design function
- Comprehensive Planning
- Green Building
- Growth Management
- Land Use Policy
- Seattle Design Commission
- Seattle Planning Commission

"Working together to articulate, advocate and advance our community's vision for an exceptional and vibrant Seattle."

Shoreline Commercial Code Amendments are Now Effective

The Department of Ecology has approved Ordinances 122771 and 122310 which amend the City of Seattle's Shoreline Master Program (SMP). The ordinances modify certain land use definitions and categories to make them consistent with those used elsewhere in the Land Use Code. These modifications are necessary as a result of the changes implemented through the 2006 Neighborhood Business District Strategy and amendments to the City's commercial zoning. These ordinances became effective on October 23, 2008.

The ordinances include the following amendments:

- Apply the definitions in Land Use Code Chapter 23.84A to the SMP and delete the old definitions Chapter 23.84
- Make changes to the definitions in the SMP to make them consistent with definitions in 23.84A
- Reorganize the use standards for each SMP shoreline environment to reflect changes in land use categories (For example, recreational marinas are reclassified from marine sales and service uses to parking and moorage uses.)

Copies of the ordinances are available on the City Clerk's website at <http://clerk.ci.seattle.wa.us/~public/CBORI.htm>. For more information, contact:

Brennon Staley
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(206) 684-4625
brennon.staley@seattle.gov

Commercial Code Public Hearing

On February 25, City Council's Planning Land Use and Neighborhoods Committee will hold a public hearing on DPD's proposed amendments to the commercial code. The proposals are primarily aimed at clarifying use provisions and development standards adopted in the 2006 Neighborhood Business District Strategy and update of the commercial code. Proposed amendments include new credits for the Green Factor landscaping requirement as well as new height limit exceptions for specific green building features.

The hearing will occur at 9:30 a.m. in the City Council Chambers at Seattle City Hall, 600 Fourth Avenue. For more information, please visit DPD's website at: www.seattle.gov/dpd/Planning/Neighborhood_Business_District_Strategy or contact:

Dave LaClergue
DPD Planner
(206) 733-9668
dave.laclergue@seattle.gov

Residential Energy Comparison: Built Green and LEED

City Green Building, in conjunction with King County's Green Tools program, recently completed a study analyzing the energy savings potential in single- and multifamily construction resulting from the use of green building rating systems. The study, conducted by the Seattle engineering firm Ecotope, compares the relative impacts of LEED and Built Green rating systems for five prototypical building types: small single-family (1,850 square feet), large single-family (2,800 square feet), townhome, low-rise multifamily and high-rise multifamily. Energy modeling was conducted to identify typical energy use for buildings: 1) built to the Washington State Energy Code; 2) built to meet LEED standards; and 3) designed to meet Built Green standards.

The results and full report are available on City Green Building's website at www.seattle.gov/dpd/greenbuilding. Click on "Reports and Presentations" at the bottom of the right-hand column and then scroll down to the "Building Research Reports."

Efficient Lighting Guide

DPD's Green Home Remodeling Guide Series is proud to announce the arrival of the new Lighting Guide. Learn about efficient lighting options, installation and other tips when pursuing a home improvement or remodel project. Copies of the publication are available in the Applicant Service Center as well as on City Green Building's web site www.seattle.gov/dpd/greenbuilding.

Green Building Conferences

March 6, 2009

BuiltGreen Conference 2009

Seattle, WA

www.builtgreenconference.com

May 6-8, 2009

Living Futures 09

Portland, OR

www.cascadiagbc.org/living-future/09

Register by Feb. 28, 2009 for early pricing

multifamily, *cont. from page 1*

tive design review process for all townhouses is also under development to complement new multifamily zoning requirements and to provide the necessary flexibility to help ensure quality design. (See article on page 3.)

Protecting Our Single-Family Neighborhoods

No zoning changes are proposed in single-family areas. Setbacks and height restrictions are proposed to provide important transitions between multifamily and single-family areas.

Green Construction and Landscaping

Improved landscaping requirements are proposed, including green roofs and vegetated walls, and green building standards in cases where additional development capacity is allowed.

Affordable Housing

In some areas zoned Lowrise 3 (for three-story apartment buildings), about five percent of the city's land, an additional seven feet would be allowed if the develop-

er agrees to provide affordable housing. Some midrise, and highrise residential towers on First Hill, would also be eligible for additional height if contributions are made through the Work Force Housing Incentive program.

Together, the challenge is to help ensure that new development benefits the City and preserves existing neighborhood characteristics valued by Seattle's residents. This proposal balances goals for managing growth wisely and securing more affordable housing, while maintaining and enhancing neighborhoods. The City Council is anticipated to undertake their deliberations of the Mayor's recommendations in mid- to late-February.

For more information please visit our website at: www.seattle.gov/dpd/planning/multifamily; or contact:

Mike Podowski
(206) 386-1988

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(206) 684-8270

multifamily@seattle.gov

Green Home Case Study

—Healthy homes for a healthy environment

Perkins Lane Remodel

Once a funky house on a magnificent Puget Sound shoreline site, this was the perfect remodeling candidate. The owner was tempted to expand the house, but, determined to “do the right thing,” he focused instead on refreshing priorities: improving energy efficiency, protecting the steep slope, and correcting awkward features while minimizing material use.

This remodel began with a simple goal: create a master bath with a soaking tub and shower big enough for the owner to wash his very large dog. But the 1940's house had undergone various additions and modifications over time that created inconsistent design elements. The project grew to include creating a unified whole from its disparate parts and transforming the basement into a more livable space. With a spectacular view across Puget Sound, the house is nestled into a neighborhood where once humble houses are mushrooming into big show houses. This remodel had the same potential. Rather, the architect was able to convince the owner that instead of building either up or out, he could instead focus resources on improving his existing spaces. With no changes to the building footprint, the steep slope, classified as an environmentally critical area, was protected and the building permit process streamlined. The owner sought opportunities to make the house more energy and water-efficient, even to the extent of adding triple-pane windows, photovoltaic roof panels and a large cistern for roof runoff. When new materials were required, he always asked whether a salvaged or recycled product might do instead. But add a story to get an even better view? He happily passed on this option.

Goals and Challenges

Blending old and new: The owner did not want a house that looked brand new but a comfortable, nuanced blending of old and new. This goal dovetailed with his interest in using recycled and salvaged materials. The flooring in the house was a mix of oak, vinyl sheet flooring, wall-to-wall carpeting and bare plywood. The builders pulled up some of the original oak, purchased salvaged oak flooring and blended the two to create a unified floor throughout. When the stairs were rebuilt, salvaged fir treads were used. Where new trim, plywood or framing lumber was needed,



Ratings and Awards: Built Green™ 5-Star Certified Home (428 points)

sustainably harvested wood was sought out, certified through the Forest Stewardship Council™.

Keeping warm: Typically, the attic is an easily accessible place to add insulation. This house had no attic over the living room; instead the space has a cathedral ceiling with exposed trusses. Insulating from the outside didn't make sense because the roofing was in good shape, so the crew installed rigid foam at the interior ceiling. In other rooms, cellulose insulation, made from recycled newspapers, was blown into the attic and wall cavities. These steps, combined with air-sealing measures, made the house far more airtight and energy efficient. Heating system improvements—replacing both the forced air oil furnace and the wood-burning fireplace with gas—further minimize heating energy.

To ensure that they found and plugged all possible air leaks, builder Jon Alexander and his crew at Sunshine Construction commissioned two “blower door” tests, which involved depressurizing the house so that the builders could find and seal air leaks. The final test showed that this old house is now just as airtight as a new house built to Energy Star™ standards.

Upgrading windows: This house is located across the street from Puget Sound, and the living room has an expansive, unobstructed view. Unfortunately, the original windows were small and awkwardly configured as well as energy-inefficient. Aesthetic and sustainability goals converged when the builders replaced the windows with triple-pane fiberglass units with a U-Value of .23. This is almost more efficient than Seattle's energy code mandate and the living room windows are larger, maximizing the owner's view. Because the windows are face westward, they have exterior shades that minimize unwanted summer heat from the afternoon sun yet do not block the view.

Replacing the deck: Beyond the living room, a new deck stretches along the west side of the house,

replacing one that wasn't structurally sound. The new deck is relatively the same size, but it's shaped like a grand piano. Besides reflecting one of the owner's passions, the new design required fewer supports which is a distinct benefit on a steep slope. Builders attached the posts to Diamond Piers™, a kind of pier block that's pinned to the ground by driving lengths of pipe through angled holes cast into the concrete. The system, developed locally in Gig Harbor, requires almost no soil removal and cuts down on the use of concrete, which is energy intensive to produce.

Rainwater harvesting: On most Seattle lots, it's beneficial to allow water from gutters to slowly percolate into the soil in specially prepared "rain gardens," a mosaic of soils, rocks and native plants. But on a steep slope where wet soil can readily slide, gutter water is typically directed into storm drains. To make better use of the water, the owner installed a 960-gallon cistern, which will provide irrigation water for new landscaping and supply a small decorative water feature.

Using the sun: The photovoltaic roof panels on the house are tied into the City's main electrical grid. The installation was one of the first to qualify for financial rebates through the Washington Renewable Energy Production Incentive. This program provides rebates of \$0.15 for each kilowatt hour produced, up to \$2,000 a year. Seattle City Light's net metering program also provides a credit on the owner's bill for any electricity generated in excess of that consumed in the house. The photovoltaic panels were one of the first items installed during construction, allowing the construction process itself to be solar powered. To minimize electric use for lighting, and to brighten a dark hallway and bathroom, the builder also installed tubular skylights. Tubular skylights are smaller than traditional skylights but provide ample light, even on overcast days, through the use of reflectors that direct light down the tubes.

Indoor air quality: Just as the owner did not want the house to look new, neither did he want that new house smell which results from off-gassing of volatile organic compounds (VOCs) in adhesives, caulks, finishes and other building products—and can compromise indoor air quality and create health problems for occupants. In this house, the builder chose materials with no or very low amounts of these VOCs.



Master bath changes: The owner did get the one wish that started it all: a place to wash his large dog. The master bath now has both a large walk-in shower and a soaking tub. Finding a "green" soaking tub was a challenge, since most models have a capacity of 70 gallons or more. The one used in this remodel has a capacity of 52 gallons. 100-percent-recycled-glass tiles, made in Seattle, decorate the bathroom floor and walk-in shower. Squak Mountain Stone, a locally manufactured material comprised of recycled paper, recycled glass, coal fly-ash and Portland

cement, covers the tub surround and forms the new vanity top. Paint and new door fronts further transformed the existing vanity. The new toilet is a dual-flush model, which allows users to select a half flush when that's enough.

The Team

Contractor

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Resources and Products

Photovoltaic Solar Panels

Puget Sound Solar
(206) 706-1931
www.pugetsoundsolar.com

Diamond Piers™ Deck Footings

Pin Foundations Inc.
(253) 858-8809
www.pinfoundations.com

Used Building Materials

The ReStore
(206) 297-9119
www.re-store.org/ballard.htm

Second Use Building Materials

(206) 763-6929
www.seconduse.com

Premier Plastics Rainwater Cistern and Kohler

Sterling Dual Flush Toilets
Keller Supply
(206) 340-0800
www.KellerSupply.com

For More Information

Built Green™ is a residential green building program/rating system developed by the Master Builders Association of King Snohomish Counties in partnership with the City of Seattle: www.builtgreen.net.

King County GreenTools provides technical assistance, grants and hands-on training to help users create green projects efficiently and effectively: www.greentools.us.

Seattle City Green Building provides guidelines, incentives, and assistance to increase environmental performance buildings in Seattle: www.seattle.gov/dpd/greenbuilding.

HOW TO REACH US AT DPD

Permits

General Applications (<i>Applicant Svcs Ctr</i>)	206-684-8850
Address Assignment	684-8850
Cashier	386-9780
Design Review Program	233-3823
Drainage & Sewer Review (<i>incl side sewer</i>)	684-5362
Master Use Permits	684-8467
Plans Routing	684-8169
Over-the-Counter (OTC) Permits	684-8464
Plumbing & Gas Piping Permits	296-1175
Sign Permits	684-8419

Inspections

Inspection Requests: General	684-8900
Inspectors: General	684-8950
Preconstruction Meetings (<i>projects with special inspections</i>)	684-8860

Planning

CityDesign (urban design office)	615-1349
Comprehensive Planning	233-0079
Land Use Policy	684-8880
Seattle Design Commission	615-1349
Seattle Planning Commission	684-0433

Administration

Office of the Director	684-8899
Community Relations	233-3891
Accounting	684-4175

Violation Complaint Hotline

Construction, Housing & Land Use Complaints ... 615-0808

Information

General Department Information	684-8600
Applicant Services Center (ASC)	684-8850
<i>Hours: M,W,F: 7:30am-5:30pm; Tu,Th: 10:30am-5:30pm</i>	
Code Compliance Division (<i>enforcement info</i>)	615-0808
Events & Classes	684-8443
GIS Maps & Services	684-0965
Licensing & Testing (<i>gas piping, steam eng, refrig</i>) ...	684-5174
Media Relations	233-3891
Microfilm Library	233-5180
<i>Hours: M,W,F: 9am-4:30pm; Tu,Th: 10:30am-4:30pm</i>	
Property Owner/Tenant Assistance	615-0808
Public Resource Center (PRC)	684-8467
<i>Hours: M,W,F: 7:30am-5:30pm; Tu,Th: 10:30am-5:30pm</i>	
Publications	684-8467
Site Development	684-8860
Sustainable (Green) Building	684-8880
Tech Support: Building Code (<i>1-4:15pm</i>)	684-4630
Tech Support: Electrical Code (<i>7am-4:30pm</i>)	684-5383
Tech Support: Energy/Mech Code (<i>1-4:15pm</i>)	684-7846
Zoning Info (<i>general, not site-specific*</i>)	684-8467
Zoning Info (<i>site-specific Single Family*; 1-4:15pm</i>)	684-8850

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