



Chief of Police Report to City Council

REPORT FOR QUARTER 2 - 2012

Reducing Crime

Key Indicators

Q2 CRIME METRICS	TREND	YTD Q2 2011	YTD Q2 2012
Reported Violent Crimes	▲ 9%	1,661	1,817
Reported Property Crimes	▲ 1%	15,216	15,419
Total Major Crimes	▲ 2%	16,877	17,236

Major Initiatives

Impacting Crime Trends

In response to an increase in Residential Burglaries, South precinct launched a broad-based initiative combining enhanced crime scene investigations with intensive public education and outreach. Based on work at crime scenes, patrol officers and detectives were able to identify and arrest 57 burglary suspects. Half of these identifications were the result of hits on fingerprints gathered at the crime scenes. Other arrests were attributed to the public education and outreach efforts, when alert community members called 9-1-1 to report suspicious activities in their neighborhoods. Arriving quickly, officers were able to apprehend some burglary suspects while the incidents were in progress. Through June 2012, burglaries are down in South Precinct compared with 2011.

West Precinct has been engaged in a variety of enforcement activities targeting the downtown core, in particular the Third Avenue corridor. Foot beat and bike patrols have been supplemented with “directed patrols” in which officers who are in between 9-1-1 calls, park their vehicles in identified hot spot areas and make face-to-face contact with business owners and residents. This approach has been generating significant results. One hot spot location, the 1500 block of Third Avenue for example, saw a 47% reduction in calls to 9-1-1 in the first week when directed patrols were implemented. Overall, the focus on the Third Avenue corridor is improving public safety. A comparison of second quarter CAD calls in the corridor shows a 10% overall reduction in 2012 when compared with 2011. Calls involving drugs and alcohol are down 10%, property crimes are down 7% and

disturbance/nuisance/suspicious persons calls are down 12%.

Major Case Investigations

In a joint task force with the FBI and ATF, Seattle police detectives participated in an enforcement sweep targeting illegal firearms. This particular operation resulted in the seizure of more than five dozen illegal guns, including fourteen assault rifles, handguns and a weapon that had been used in a shooting outside a downtown nightclub earlier in 2012, where three people were injured. Working with federal agencies allows SPD detectives to share additional criminal intelligence as well as to invoke enhanced federal penalties for possession and use of illegal firearms.

A case that started as a single credit card fraud complaint turned out to have widespread national and international ramifications. It began when a local business notified SPD that their customers had been victimized and that their point-of-sale system was suspected. The detective assigned the case identified a server in Kansas as the source of malicious software and by monitoring this server, thirty other businesses across the country were identified as victims. Further research led to identification of a suspect located in Maryland. A search warrant was executed for the suspect’s residence and Google account and more than thirty computers were seized. The suspect was returned to Seattle and pled guilty.

But the case did not stop here. Instead the detective next initiated an undercover operation targeting some the higher level contacts of the Maryland

Reducing Crime - *Continued*

Major Initiatives

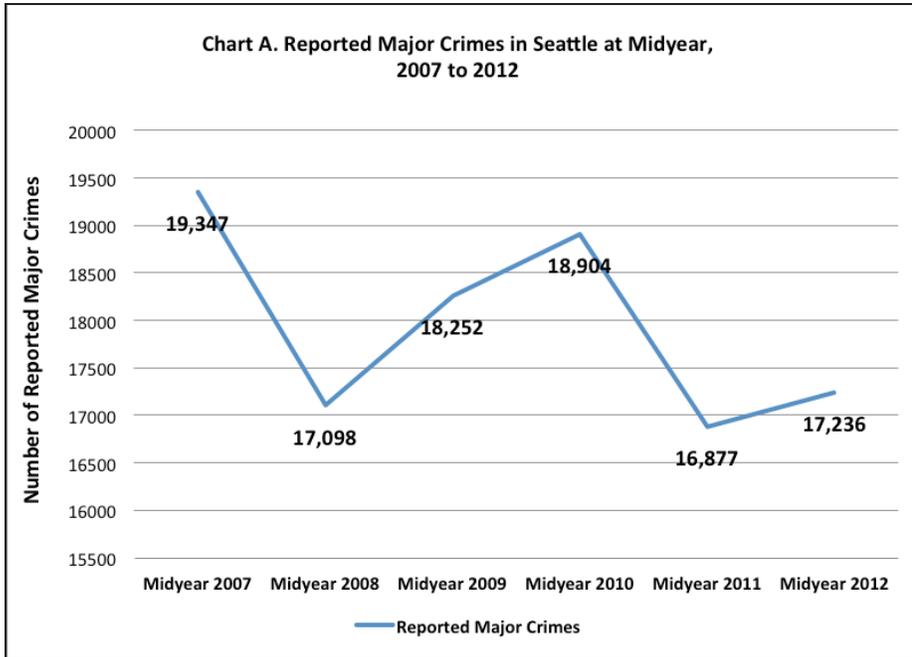
suspect. Through this investigation a computer in the Netherlands was identified that was hosting and administrating credit card fraud sites. Forums on these sites were serving as clearinghouses/chat rooms for over 6000 fraud suspects and providing automated exchanges of stolen financial information. The particular suspect hosting the site was arrested while traveling to Romania and has also been returned to Seattle. The detective identified one "customer" of the Netherlands site who had purchased more than 30,000 unique credit card numbers for fraudulent purposes. This suspect was subsequently arrested in Los Angeles. Altogether about 180,000 unique credit card numbers were recovered during this investigation with a potential loss estimated at \$90million.

An undercover investigative software program was launched by the Internet Crimes Against Children unit to monitor internet protocol addresses suspected of downloading child pornography. A local suspect was identified in this process and a search warrant was subsequently served on his residence. Over 200 files containing "identified child" victims have been recovered thus far and the review of forensic information continues.

Other Internet Crime Against Children unit cases this quarter were as follows: Detectives investigated a suspect who was reportedly communicating with students at a local middle school using Facebook and text messaging. In the course of the investigation eight young victims were identified and the suspect has been charged with ten felony counts.

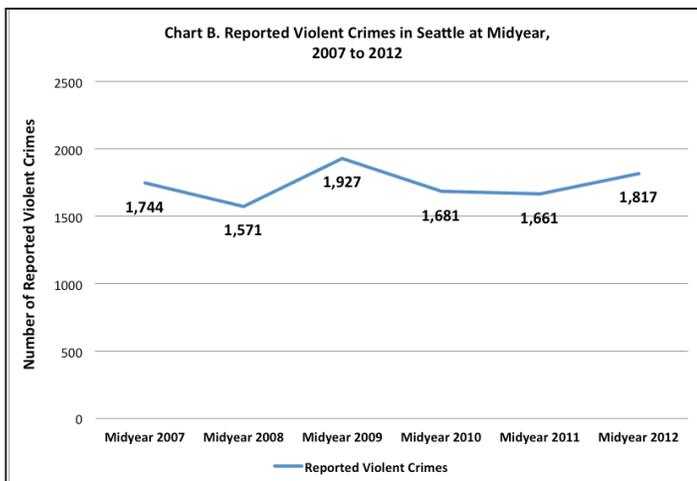
Reducing Crime - DATA TABLES

Major Crimes



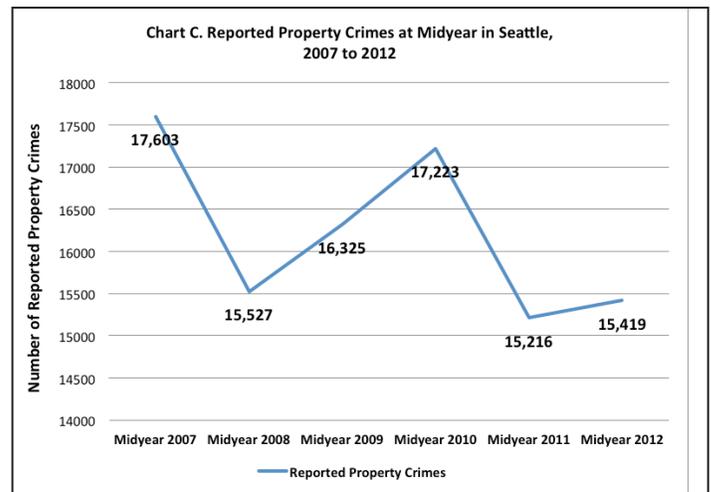
- Major Crimes consist of homicide, rape, robbery, aggravated assault, burglary, larceny/theft and vehicle theft.
- Major Crimes are up 2% in the first half of 2012, when compared with the same time period in 2011.
- Major Crimes at midyear in 2012 are at the third lowest level in six years.

Violent Crimes



- Violent Crimes consist of murder, rape, robbery and aggravated assault.
- Violent Crimes in the first half of 2012 are 9% higher than in the same time period in 2011.
- Violent Crimes in the first half of 2012 are at the second highest level in six years.

Property Crimes



- Property Crimes consist of burglary, larceny/theft and vehicle theft.
- Larceny/thefts make up the largest group of Property Crimes. They include shoplifts, car prowls, bicycle thefts, etc.
- Property Crimes in the first half of 2012 are up 1%, compared with the same time period in 2012.
- The Property Crimes total in the first half of 2012 is at the second lowest level in six years.



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Employee Performance, Misconduct & Discipline

Key Indicators

Q2 EMPLOYEE METRICS	TREND	Q2 2011	Q2 2012
Public Contacts	▼-3%	108,321	105,314
Commendations Received	▲18%	118	139
Complaints Received	▼-4%	57	55
Standards and Duties Allegations	▲	57	69
Use of Force Allegations	▲	24	47
Other Allegations	▼	61	36

Major Initiatives

Results of 9-1-1 Caller Surveys

The most recent survey of callers to 9-1-1 who had an officer dispatched to assist them occurred in June 2012 and the results were very positive. The overall level of satisfaction that callers had with their experience with SPD was at the highest level recorded since the surveys began in June 2006. The overall satisfaction level was rated at 4.50 on a 5-point scale, where 5.0 is high.

Officers responding to the 9-1-1 callers received high marks on the following items: “the officer was professional and courteous,” rating was 4.40 out of 5.0; “the officer answered my questions,” rating was 4.26 out of 5.0; “the officer provided the information I needed,” rating of 4.14 out of 5.0; and “the officer clearly explained procedures and requirements,” rating of 4.04 out of 5.0.

SPD personnel in general were rated as “professional and courteous” at the level of 4.31 out of 5.0 and the Department received the highest ratings since the surveys began in 2006 on the following items: “the Department is available when I need them,” a rating of 4.15 out of 5.0; “the Department is a good resource for information on preventing crime,” a rating of 4.08 out of 5.0; and the Department focuses on the public safety issues that concern me,” a rating of 4.01 out of 5.0.

When asked how safe they personally feel in Seattle, 70% of those surveyed reported feeling “safe” or “extremely safe,” rating their personal safety at 3.96 out of 5.0, the highest rating for this item received since the surveys began in 2006. This was somewhat surprising in light of the fact that this administration of the survey occurred during the time there were a number of violent incidents in the City that received considerable media coverage.

When compared to earlier surveys, fewer callers in the June 2012 survey indicated that the incident that caused them to contact 9-1-1 made them feel “less safe” than before. Only 16% of callers reported the incident caused them to feel “less safe”, compared to around 30% in prior surveys. As has been the pattern previously, the number of callers feeling “less safe than before” declined after they received SPD’s services. In June 2012, under 7% reported feeling “less safe” after receiving Department assistance. These ratings suggest that the Department is having an impact not only on reducing crime but also on reducing fear and providing reassurance.

Employee Performance, Misconduct & Discipline - *Continued*

Initiatives to Streamline and Improve Accountability and Complaint Handling

The Office of Professional Accountability (OPA) has been working to improve the timeliness of complaint investigations without sacrificing the quality of complaint handling and disposition. One step has been to increase the number of complaints that are referred for supervisory action. These are generally complaints of a less serious nature and by making these supervisory referrals the time of the OPA investigators is reserved for more serious matters. When referring complaints, the OPA provides supervisors with direction on the specific steps to be taken and gives timelines for handling and reporting on complaints. Through May 2012, 11% more complaints have been referred for supervisory action than occurred in 2011.

Timelines have also been set for the various stages of the cases retained by the OPA for full investigation, again with the aim of improving timeliness. One change has been to involve the OPA Auditor at an earlier stage of the investigation, before the matter has been submitted to the OPA Captain. In this way, if there is a need for additional investigation, it occurs earlier on and before the matter reaches the command level of the OPA. With the increase in complaints referred for supervisory action, OPA investigators can devote more time to cases and process them more timely. Through May 2012, 13% of the allegations investigated were sustained, resulting in discipline. This is slightly higher than the 12% sustained rate for all of 2011.



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Leadership and Training

Key Indicators

Q2 TRAINING METRICS	Q2 2011	Q2 2012
Street Skills Related Courses	949	570
Prism (Firearms Simulator)	376	290
ICC/Tactics I & II	625	559
EVOC	367	284

Major Initiatives

Professional Standards Section Initiatives

The Professional Standards Section has been working to bring more rigor and uniformity to policy and procedure development in the Department. As part of this effort, all staff members in the Section have received training in a new policy-writing format. In addition the Section has adopted a workflow model and worksheet to guide the development of new or amended policies.

Professional Standards also inaugurated a Department-wide review and comment period on all proposed policy changes. This process was launched in Adobe Acrobat, but will soon transition to a web-based application called IdeaScale. Through the review and comment process, SPD officers and civilians have an opportunity to identify unclear policy provisions or to suggest additions to proposed policies or procedures.

Policy and Procedures detectives regularly review a variety of websites and publications for policing best practices and legal updates. Some of the sources referenced by Professional Standards include the National Criminal Justice Reference Service, Law Enforcement Digests, Force Science Institute, Americans for Effective Law Enforcement, Washington Prosecuting Attorneys Association, and National Association for Civilian Oversight of Law Enforcement. Highlights found in these materials are published monthly in a Training Digest that is distributed across the Department.

The Audit and Procedures Unit has developed a protocol for conducting periodic Precinct Staff Inspections. These Inspections are designed to cover such areas as facilities, vehicles, site-based weapons and other property items, to assess overall condition and adherence to accountability procedures as well as readiness for deployment. Inspections are anticipated to begin in third quarter.

Race and Social Justice Initiative Activities

Community Outreach held its second “Race: The Power of an Illusion” workshop for community members in June at the Southwest Seattle Teen Life Center. Over 60 people attended the workshop and participated in discussions with SPD officers.

SPD has continued its efforts to ensure that its purchasing practices allow participation across the business community. Through the second quarter of 2012, over 15% of total purchasing has been through WMBE vendors, with WMBE consultants providing more than 50% of the expert services to the Department.



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REPORT FOR QUARTER 2 - 2012

Building Public Confidence

Key Indicators

2012 Q2 OUTREACH ACTIVITIES	2012 Q2 RESULTS
11 Week Community Police Academy	One 11 Week Academy with 33 graduates
One Day Community Police Academy	2- One Day Academies with 17 graduates
Living Room Conversations	20 Living Room Conversations held in all 5 precincts with 400 community members participating
Community Outreach Initiated Events	23 events held with 365 community participants

Major Initiatives

Living Room Conversations

This quarter the Community Outreach Section facilitated 20 Living Room Conversations in all parts of the city. More than 400 community members took part in these evening events. The Conversations are taking place both in private homes and in community facilities such as churches and recreation centers. Feedback at these events has been uniformly positive both from community members as well as officers who have taken part in them. A formal evaluation of the Living Room Conversations is being undertaken to determine their overall impacts on community participants and their recommendations for similar or different outreach and engagement efforts.

Programs with and for Youth

Youth Outreach conducted three classes at Meany Middle School during Career Exploration Day. The presentations and discussions focused on law enforcement as a career as well as topics such as knowing your rights. Over 80 youth attended the classes.

Youth Outreach organized six Donut Dialogues in second quarter. One of these was held in partnership with the Consejo Leadership Conference. Youth enjoy these informal gatherings and the opportunity to do role reversals with officers. Around 75 young people participated in these events.

Other Youth Outreach activities in second quarter included the following: a public safety presentation at

the Mayor’s Latino Community Forum held at Beacon Hill Elementary School; a series of anti-violence/ chess presentation workshops conducted at Rainier Vista Boys and Girls Club, Van Asselt and Kiononia Academy; and participation in the Youth Resource Fair at the New Holly Gathering Hall, with over 100 youth and parents attending.

SPD participated in the Native Youth Conference in April held at the Indian Heritage Center, providing a class on understanding your rights. Over 150 youth attended the Conference.

Building Community Relationships

Community Outreach promoted SPD recruiting efforts at a variety of community events and festivals. These included the Annual Pacific Heritage Festival, the Laotian New Year Festival Celebration and the Alki Summer Kickoff. The SPD “Chat Booth” at the Alki event was well-received and busy. Community Outreach also participated in a number of LGBT events in second quarter including the Pride Picnic and Parade. SPD officers also offered their stories for the “It Gets Better” video series and made presentations to Gay/Straight Alliance school groups.

Community Outreach conducted a CPTED evaluation for the Asian Counseling and Referral Services food bank to assist them in improving security. Outreach staff also participated in four neighborhood safety walks, attracting more than 500 community members, and in the “Bridge to Beach” clean-up

Building Public Confidence - *Continued*

Major Initiatives

efforts at 34 sites, with about 340 community members involved.

The World Affairs Council of Seattle, in conjunction with the US State Department, hosted a delegation from South Korea interested in learning about “the Role of Civic Organizations in Community Building.” The group was eager to discuss how SPD works collaboratively with nongovernmental organizations to strengthen relationships and advance mutual missions. Of particular interest to the group were the Department’s advisory councils and the Community Police Academy programs.