2012 Seattle City Council Statement of Legislative Intent

Ready for Notebook

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Budget Action Title: DoIT-led review of information technology systems and protocols Citywide to identify efficiency, effectiveness, and security improvements

Councilmembers: Burgess; Harrell; Licata; O'Brien

Staff Analyst: Martha Lester

Date		Total	SB	BH	SC	TR	JG	NL	RC	TB	MO
	Yes										
	No										
	Abstain										
	Absent										

Statement of Legislative Intent:

The Council requests that the Department of Information Technology (DoIT) lead a review of information technology (IT) systems and protocols Citywide to identify efficiency, effectiveness, and security improvements. This review should result in specific actionable recommendations to improve service to users, standardize systems and protocols, and achieve cost efficiencies. The review should consider any reasonable recommendations that can achieve the purposes of this review, including, but not limited to, software standardization, uniform protocols for access and use of IT systems and software, department-specific applications and approval standards for such applications.

This DoIT-led review covers all City departments and offices, including the utilities.

This review is not designed or intended to reduce staffing levels, although the recommendations may address that possibility. If staffing reductions are recommended, it is the Council's desire to achieve these reductions through the normal process of attrition. The review should be a collaborative process that includes the active participation of represented employee representatives.

DoIT may accept the services of interested technology companies for assistance with this review, including the development of recommendations. King County accepted the contributed services of Microsoft when a similar review of IT services was completed in 2008. If the contributed services of an interested technology company are accepted, the company must disclose at the time of being retained whether or not it has an interest in securing paid services or selling products to the City.

DoIT may also retain the services of outside consultants to assist with this review. Up to $150,000 may be used from unreserved fund balance in the Information Technology Fund to pay for these consultant services.

Responsible Council Committee(s): Energy Technology and Civil Rights; Finance and Budget

Date Due to Council: June 1, 2012 (final report and recommendations)